



Strategic Plan 2024-2026

Who We Are

The Gaming and Wagering Commission (GWC) is a statutory authority established under the *Gaming and Wagering Commission Act 1987* to control and regulate gambling in the industries of gaming and wagering. It provides the regulatory framework enabling permitted gambling. The GWC is responsible for administering the law relating to gaming and wagering, subject to the *Gaming and Wagering Commission Act 1987*, the *Casino Control Act 1984*, the *Betting Control Act 1954* and the *Racing and Wagering Western Australia Act 2003*.

The GWC, in collaboration with the Department of Local Government, Sport and Cultural Industries (DLGSC), controls and regulates the conduct of gaming and wagering through the administration of legislation and policies. Through effective regulation, the GWC aims to achieve harm minimisation and consumer protection for the community of Western Australia, and ensure fair and ethical conduct of gaming and wagering.

Our Purpose

is to ensure the integrity and fairness of gaming and wagering in Western Australia through independent and contemporary regulatory practice that protects and educates the consumer, considers community benefit, and minimises harms.

Our Vision

To be Australia's best practice gambling regulator

"Our role is to protect the welfare of Western Australians by regulating activities under the relevant legislation. This includes ensuring the integrity of gambling, protecting state revenues, taking steps to minimise gambling related harm to the community, and educating the community about the incidence of gambling and its effect on the community."



Strategic Plan 2024-2026

Strategy, Policy
and Legal

Casino
Regulation

Regulation and
Gambling Harm
Minimisation

Three strategic pillars form the basis of our strategic plan. Each strategic pillar has various focus areas with a number of initiatives to be delivered.



Strategy, Policy and Legal

1. Establish office and operating model of the GWC

- 1.1 Embed GWC charter, KPIs, Benchmarks, delegations and Strategic Plan.
- 1.2 Establish a GWC operating model and structure that delivers highly effective regulation and builds public confidence in the regulator.
- 1.3 Set strategic priorities for the DLGSC to deliver.
- 1.4 Ensure suitable GWC funding and resources.
- 1.5 Embed the current DLGSC-GWC service level agreement (SLA) in collaboration with the DLGSC.
- 1.6 Consider the racing bets levy process with a view to ensure continuous improvement to financial reporting and compliance.
- 1.7 Create deep regulatory understanding within the GWC.

2. Support legislative changes and recommend legislative reform

- 2.1 Progress changes arising from Tranche 2 legislation.
- 2.2 Actively contribute to developing Tranche 3 legislative reforms.
- 2.3 Consider online wagering regulatory reform.

3. Support industry Remediation

- 3.1 Provide advice on the implementation of Perth Casino Royal Commission recommendations to the Minister.
- 3.2 Undertake casino regulation reform. Serve and monitor agreed casino reform directions.
- 3.3 Undertake Racing and Wagering Western Australia (RWWA) regulatory monitoring to ensure compliance with its regulatory obligations.
- 3.4 Consider digital technology in the Perth Casino and RWWA gambling environment.

4. Enhance the GWC risk function and integrity framework

- 4.1 Develop GWC specific strategic and operational risks and Risk Appetite Statement.
- 4.2 Enhance GWC Regulatory Posture and Compliance and Enforcement Policy.
- 4.3 Apply the governance model for the GWC.



Regulation and Gambling Harm Minimisation

5. Maintain an effective regulatory environment

- 5.1 Refine regulatory policies to be consistent with posture, and establish regulatory framework.
- 5.2 Implement a clear and focused intelligence, investigation and prosecution approach.
- 5.3 Establish a data analysis capability to inform regulatory enforcement monitoring and decision making.
- 5.4 Develop information sharing arrangements with key organisations including WA Police Force, AUSTRAC, other enforcement agencies and jurisdictional regulators.
- 5.5 GWC to discharge its obligations to regulate the management of the money laundering and terrorism financing (ML/TF) risks of Perth Casino and RWWA.
- 5.6 Review effectiveness of current practices to ensure quality audits and quality inspections are undertaken.

6. Strengthen the approach to gambling harm minimisation

- 6.1 Engage research into nature and extent of gambling harm in Western Australia.
- 6.2 Engage with DLGSC to identify the best model for independent gambling research.
- 6.3 Engage with key stakeholders involved in gambling harm minimisation.

7. Establish effective communications with the full range of relevant stakeholder

- 7.1 Develop the GWC's communications plan and increase the profile of the GWC in the community as a regulator.
- 7.2 Develop the GWC's statement on harm and deliver a public campaign on gambling harm and harm awareness.
- 7.3 Build positive regulatory working relationships with key regulated entities to ensure best practice in gaming and wagering is undertaken.



Casino Regulation

8. Assess suitability for Licensee

- 8.1 Develop a suitability assessment framework to guide GWC in preparing the required suitability recommendations.
- 8.2 Collating the information required to make a suitability recommendation relative to the Perth Casino licensee in 2025.
- 8.3 Complete a suitability recommendation relative to the Perth Casino licensee in 2025.

9. Monitor the Continuation of Remediated Activities

- 9.1 Establish an assurance capability to monitor remaining remediation requirements post the closure of the Office of the Independent Monitor.
- 9.2 Develop an assurance plan to monitor the continuation of remediated activities by the Perth Casino to ensure ongoing resourcing, adherence and embedment.



Our Values

- Working with **VIGILANCE** to ensure gaming operations in WA are conducted in socially responsible, lawful and efficient manner.
- Conducting ourselves in a **PROFESSIONAL** and appropriate manner, to ensure objectivity and integrity in considering regulatory decisions.
- Embracing **INNOVATION** and technology to develop modern methods and regulatory practices to prevent gambling harm.
- Demonstrating **ACCOUNTABILITY** through ensuring consistency and transparency in ethical decision making and actions.
- Engaging **COLLABORATIVELY** to provide leadership in the gaming and wagering environment.

Our reach

To be a vigilant and modern regulator we engage with all stakeholders to achieve our strategic objectives. To the right is our stakeholder chart.

