

Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **No**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Chris Cornish

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Male**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Bayswater (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Neutral**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

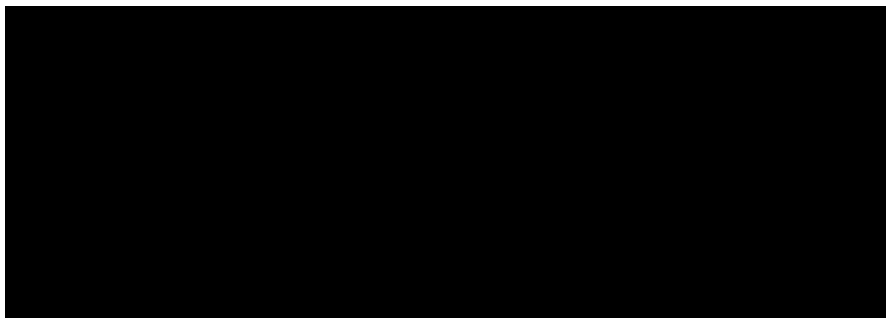
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Only when the local government determines that it is necessary

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Robert Elsbury

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Swan (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Each group will have it's own preference. My age group preference I expect will be "in person".

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Other (please specify):

Resident and ratepayer groups should be the first step for LG. These groups can then communicate with the members for feedback.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

City of Swan has a reputation for not sharing information, not consulting community, disregarding community feedback, disregarding motions passed at Special Electors meetings, and ignoring requests for information. This is the type of behavior that must be stamped out.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Melville

Page 4: About you

Q4 What is your name?

Mog Piasecka

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Melville (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums,
Citizen juries,

Other (please specify):

Workshops using m-participation techniques to share insights, ideas etc in a live setting. This method levels the playing field for people unwilling or unable to express themselves in a public setting so that all voices are heard, not just those of people who are confident and articulate individuals.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Through officers qualified in the social sciences who can build relationships with the various populations. Most local governments have officers specialising in ageing, youth, families, people with disabilities and multi-cultural communities.

Through the use of social impact assessment to determine who is most directly impacted by a project. Current 'power and influence' models of stakeholder profiling may unintentionally exclude those who are most impacted, focussing on the political imperatives rather than social needs.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Supportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Supportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Neutral**

Community engagement

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget ,

Making a local law ,

Planning matters ,

Emergency and community infrastructure planning ,

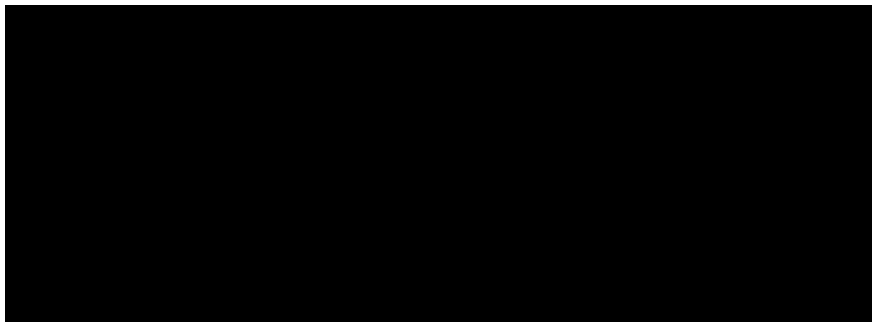
Other (please specify):

Policy development

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Stakeholder engagement should be built into Project Management processes. Currently the power and influence model - which relates to stakeholder management or PR and communications should be replaced with social impact assessment.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Samantha Jenkinson

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Stirling (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Online,**
- Community forums,**
- Citizen juries,**
- Other (please specify):
listening posts, focus groups, codesign for specific projects, community Charette processes in planning.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Through community organisations and peer groups. By having a presence such as listening booths in places different groups may frequent. By using community organisations newsletters and mail outs. Through specifically targeted focus groups. By using plain english and pictures. By using social media. By identifying community leaders and champions to engage with.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Very supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Unsupportive |

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Neutral |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

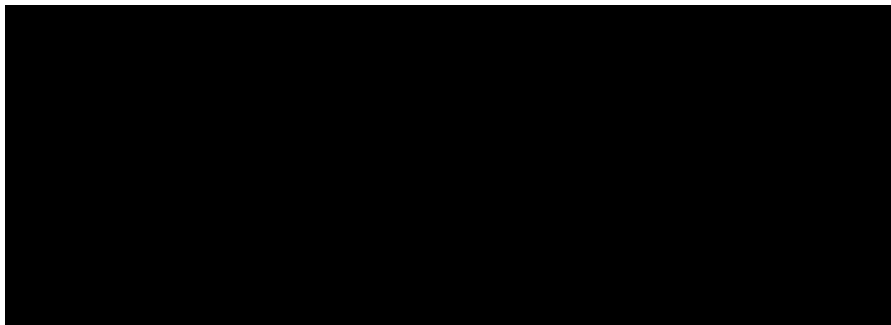
Other (please specify):

Developing new services or closing services.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Public notices need to be more than in the paper. Many people don't read the paper. Facebook and email lists should also be used. Planning legislation requires set consultation and words to be used which are adhered to by LG but the signs are often too small, with difficult to understand language. There should always be a plain english version of any public notice.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Jean Sutherland

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Dalwallinu (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Supportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Neutral

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan
,
Making a local law

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question

Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Beverley Iles

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Swan (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Online,**
- Community forums,**
- Citizen juries,**
- Other (please specify):
- Peak groups within the community

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Prioritise meeting with peak groups, attending meetings, informal meetings - getting out of the office to interact with people.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Very supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Very supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Very supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Unsupportive |

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

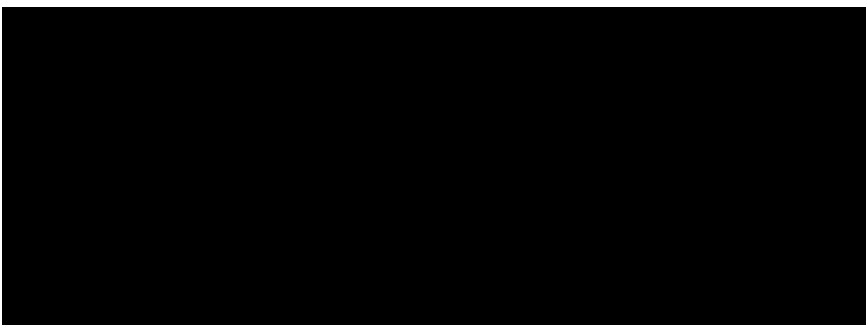
Other (please specify):

when making decisions which impact on certain groups.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Murray Cook

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Bunbury (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Target their Clubs, Associations etc

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|---------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Unsupportive |
-

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |
-

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Emergency and community infrastructure planning

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Karla Di Lazzaro

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Cockburn (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? **In person**
(Please select all options that apply).

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Local governments need to make sure they make contact on consultation either, in person if not in the post. Cockburn council really need to distinguish who is and isn't affected , who to consult and who not to. They don't consult with members who are directly impacted.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very supportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very supportive**

"All local governments should operate under a universal community engagement charter or policy." **Very supportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Irrelevant**

Engagement is inclusive and respectful **Irrelevant**

Engagement is fit-for-purpose **Irrelevant**

Engagement is informed and transparent **Irrelevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Only when the local government determines that it is necessary

,

Emergency and community infrastructure planning

Other (please specify):

When closing roads that directly impact the residents on that street & a business on that street. We were not consulted and this DIRECTLY affects our living conditions and business safety.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Cockburn council really need to look into how there community engagement side of things work as its the poorest community engagement I have ever experienced in my whole life. It was irrelevant and non existent. The lack of community engagement from Cockburn council has caused a rife of issues in my family, Starting and not ending at depression, loss of business hardship. the list goes on.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Dianne Pensini

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Mundaring (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
 - Telephone,**
 - Online,**
 - Community forums**
-

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Letters and social media.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

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When preparing their annual budget

Making a local law

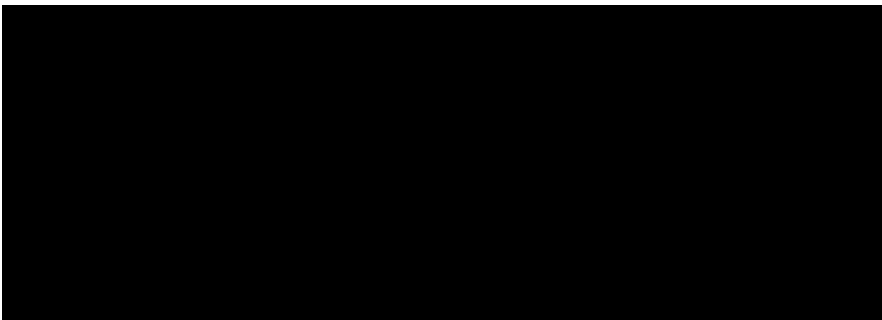
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Edwina B Lefroy

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Coorow (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

By using a Bottom Up Approach which recognises wisdom, local expertise, validates wisdom, provides resources with pace and direction being directed by those most affected. (Ife, 2010 pp30)

A framework of human rights and social justice is required otherwise consultation and community development can result in practice that violates social justice principles, entrenching oppressive and unfair practices and excluding minorities in the name of a community being self-directive.

Social justice is informed by a structural analysis based on structural inequality such as class, gender, race, ethnicity or sexuality (dimensions of disadvantage).

Without specifically addressing or acknowledging the issues, is likely to result reinforcing structural disadvantage(Ife, 2010 pp48).

Reference: Ife, J (2010) Human Rights From Below – Achieving Rights through Community Development. Cambridge University Press

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

When preparing their annual budget

Making a local law

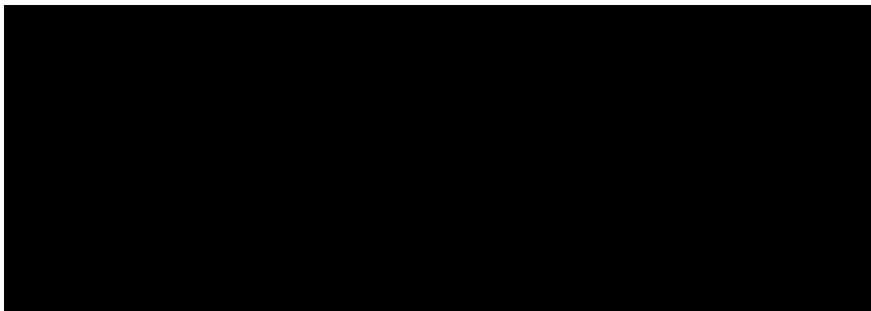
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community engagement is fundamental to the operations and function of local government. Sadly, over several years, experience by some ratepayers in the Shire of Coorow has exposed the ineffectiveness and unwillingness of Council to engage the wider community in the planning and management of Crown Reserve 31229. Instead, it has selected 'Custodians' and appointed a 'closed group' of 11 people "to provide action and advice on the protection and enhancement of the pristine headlands and general coastline". While the group may have good intent, it does not have the expertise and knowledge to fulfill the role. The outcome is ongoing clearing on coastal health and establishment of exotic plants including 'weeds of national significance' in the Green Head, South Bay area of Crown Reserve 31229.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Jo Hart

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Toodyay (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Telephone,

Online,

Community forums,

Citizen juries,

Other (please specify):

Using ongoing forums through websites and social media to allow people to have continuous input. All the above have a place in a rural community that has residents that include FIFO and retirees as significant proportions of the community

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Use a diverse range of engagement strategies as above - including targeted forums for different groups and the use of existing interest networks eg forums in schools, environmental (naturalists, friends of river etc)

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Neutral

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

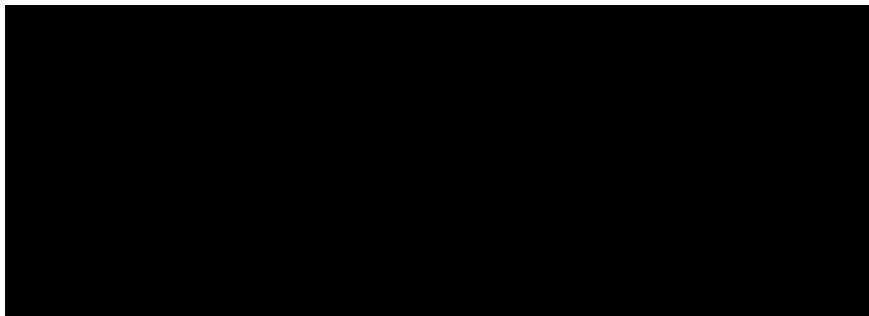
Other (please specify):

When the community wants engagement and input

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community engagement is essential if a Local Government is to meet the needs of its community



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Glenn Heales

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Coorow (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Respondent skipped this question

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

Respondent skipped this question

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Respondent skipped this question

Page 8: When should a local government engage?

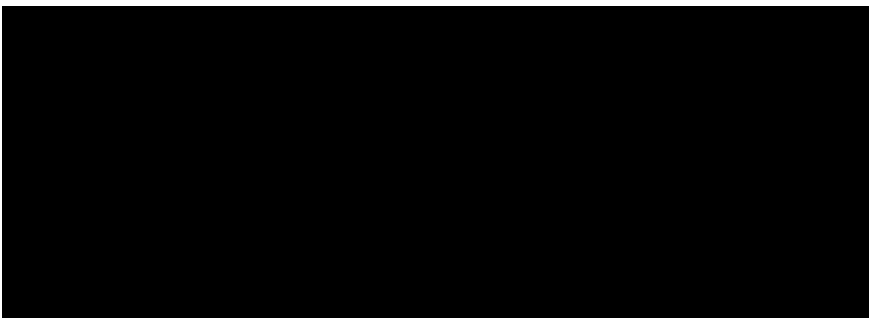
Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

Respondent skipped this question

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Gemma Taavale

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Stirling (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Telephone,**
- Online,**
- Community forums,**
- Citizen juries,**

Other (please specify):

All methods can be effective but it is more important to consider the purpose for engaging, the amount of input a participant can have, available resources (time, budget, human), any engagement risks and stakeholders before deciding on a method.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

It is different for the various groups. Some of the groups will be reached in different ways, for example youth are more technically aware and comfortable than seniors. Aboriginal people may not have a high level of trust in government and need more relationship development, people with disabilities might have access issues etc.

Good planning at the start of a project, with stakeholder identification and analysis is an important part of this.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|--------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Very supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Very supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Very unsupportive |

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

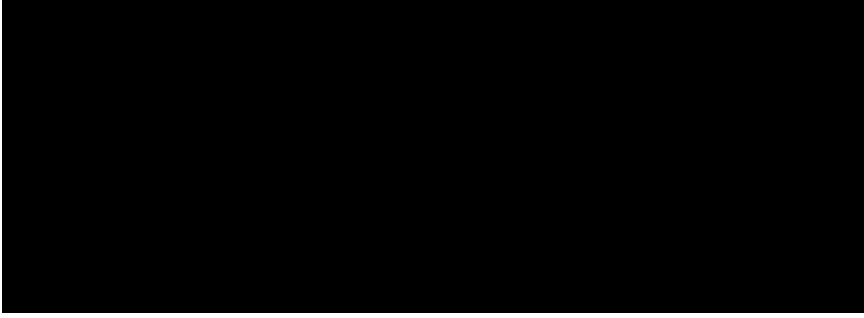
Other (please specify):

Anything that has an impact. If it is operational- a strategy could be developed with stakeholders so they have input into the things they want to be engaged on- and at what level.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Rhiannon Coad

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Brookton (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Online,

Community forums,

Other (please specify):

Social media is a great tool for engagement, particularly in communities where it is difficult to attend forums.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

Emergency and community infrastructure planning

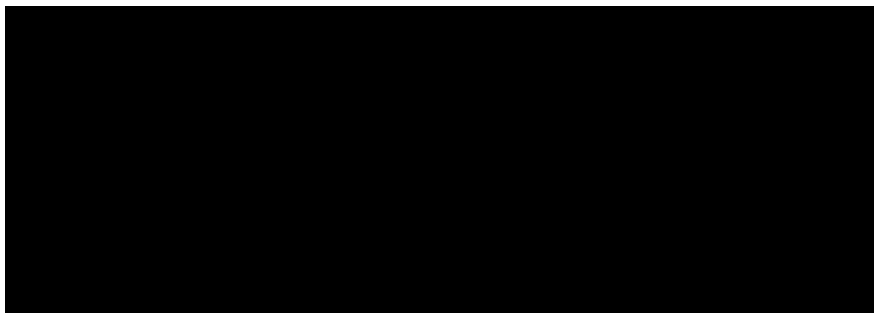
Other (please specify):

Depends on how "community engagement" is defined - there is some argument that as a bulk of the budget is made up of rate payer money rate payers should have a say. Community engagement should not be geared towards the community having a say in operations but rather on long term projects that may out-live staff members and impact community members more than it would impact staff members.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community engagement is important for all local government bodies, however appears to have a bigger impact in smaller communities. When a problem in the community occurs, in rural LGs the first port of call is to go to the Shire. In this respect, it could be helpful to have guidelines in place as to what the community can be involved in and what they cannot. Having a legislative framework to fall back on can make it easier for staff to justify some things.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

David r savage

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Swan (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Respondent skipped this question

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

Respondent skipped this question

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Respondent skipped this question

Page 8: When should a local government engage?

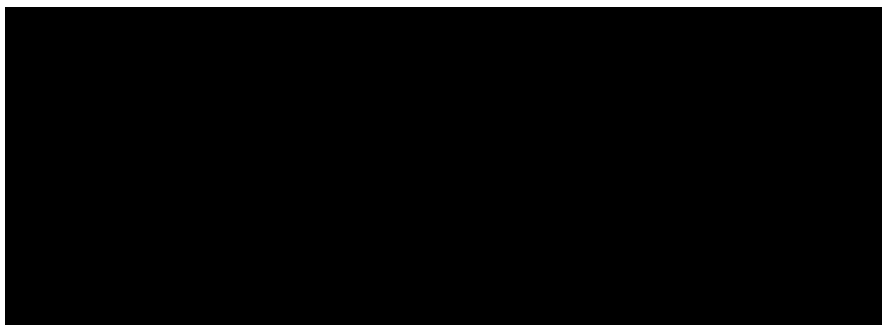
Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

Respondent skipped this question

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Peter Best

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Melville (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Local Government could begin with a default position that all data should be open and accessible, compliant with the existing WA Open Data Policy

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

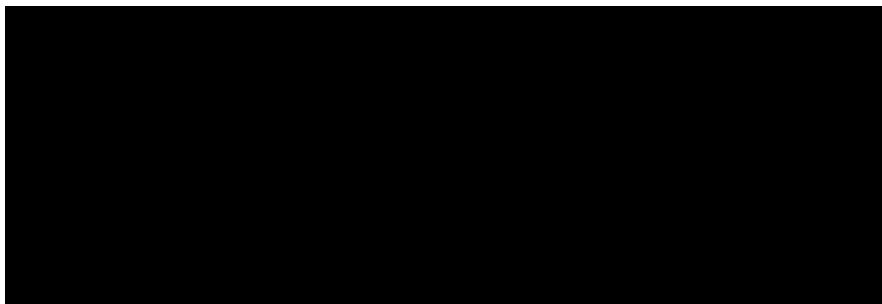
Other (please specify):

Local Government could begin with a default position that all data should be open and accessible, compliant with the existing WA Open Data Policy. Data includes much more than just planning or law changes. It should include almost everything Council does, such as tonnes of waste to landfill, use of corporate credit cards, kilometres driven in Council vehicles, energy use in Council amenities, staff and public complaints including categories, value of assets, staff turnover, CEO and other senior staff remuneration, Councillor allowances and claimed costs, and much more. Open Data means just about everything. This is standard policy in USA, UK, Japan and other nations. For examples see www.data.gov and www.data.gov.uk

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Local Government could begin with a default position that all data should be open and accessible, compliant with the existing WA Open Data Policy. Data includes much more than just planning or law changes. It should include almost everything Council does, such as tonnes of waste to landfill, use of corporate credit cards, kilometres driven in Council vehicles, energy use in Council amenities, staff and public complaints including categories, value of assets, staff turnover, CEO and other senior staff remuneration, Councillor allowances and claimed costs, and much more. Open Data means just about everything. This is standard policy in USA, UK, Japan and other nations. For examples see www.data.gov and www.data.gov.uk



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Maxine Ahrens

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Gosnells (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Telephone,**
- Online,**
- Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

We need to go to them and not expect them to come to us.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Supportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Neutral

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

The requirement to engage should be legislated and guidance should be provided but local governments should be able to develop their own engagement policy - in consultation with the community.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Pauline Wittwer

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Carnamah (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Telephone,**
- Online,**
- Community forums,**
- Citizen juries,**
- Other (please specify):
Notices posted up publicly, personal letters, text, Choose the method that suits the issue.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

If the issue directly affects certain groups or certain residents, then all possible methods of communication are necessary. It is not sufficient to put a notice in the local 'rag' that something is about to happen. Local government staff need to take the initiative to identify who will be affected the most and talk with them by all means possible.

Use the phone, use whatever method possible to talk to those who will be most affected by the decision.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|---------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Unsupportive |

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

Planning matters

Other (please specify):

When they get funding to maintain a roading network in a local shire and the new works directly affect those that use it the most. Landholders must be consulted. Many have been living along that road for generations, up to 60 or 70 years and use it 10 times each day. It has become 'their road'. To have it hacked up unnecessarily by bulldozers, large trucks and graders so vehicles can travel on it much faster, is ignorant of human nature, crassly blind and disrespectful. Much earlier and much more personable consultation is the key. (in our instance, had this approach been taken then a lot of angst, ill-will, letter-writing, gnashing of teeth, bad-mouthing and generally unacceptable and unhelpful behaviour within the community would have been averted)

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

I like your three words: agile.smart.inclusive.

Let's do this.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

james shepherd

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Capel (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community?
(Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Unfortunately experience demonstrates that people all indicate that they want to be involved/consulted but when given the opportunity often don't take it up - this applies to all groups not those identified here. Finding a way to engage with the majority and cross section of the community is the nirvana that we need to reach...

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Neutral**

"Local governments should be required to adopt a community engagement charter or policy." **Neutral**

"All local governments should operate under a universal community engagement charter or policy." **Neutral**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Neutral**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Other (please specify):

Major projects that will have a long term effect on the LGA &/or region, requiring consultation for everything dilutes the effectiveness of the process as people become apathetic to requests to get involved.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

getting the balance right between not enough and too much engagement is the major determinant in how well local governments generate communication with their ratepayers. legislating it carries the risk of limiting effectiveness with rigid rules....perhaps a code of conduct developed with LGAs/WALGA?



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Peter Crispin

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Coorow (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Would need to go to places where these people congregate (e.g. schools, community groups, meetings, gatherings).

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Neutral

"All local governments should operate under a universal community engagement charter or policy."

Neutral

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan
,

Making a local law ,

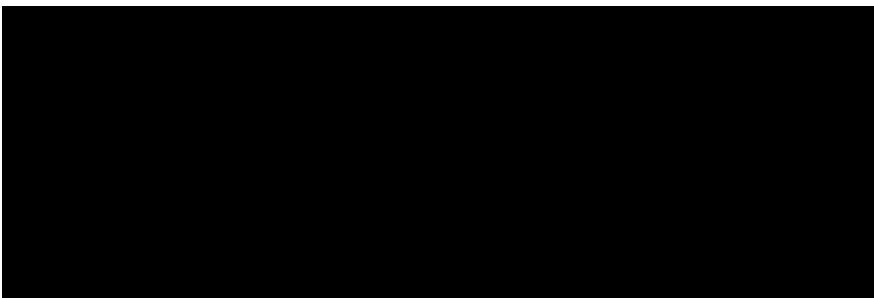
Planning matters

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Mark Northover

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Wyndham-East Kimberley (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Telephone,**
- Online,**
- Community forums,**

Other (please specify):

Administration emailing (engage and inform) changes to all registered and/or effected electors. All local social media administrators should be engaged (by the Shire) and informed with the public online process. Shire online website information needs to be objective and inclusive of all community members.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Don't bully or intimidate them when they complain, show appreciation and reward.

Have preparedness for negotiation, and use legal action as a last resort.

Remote communities need special communication methods, and SWEK staff that can understand the cultural differences to communication.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Very supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Other (please specify):

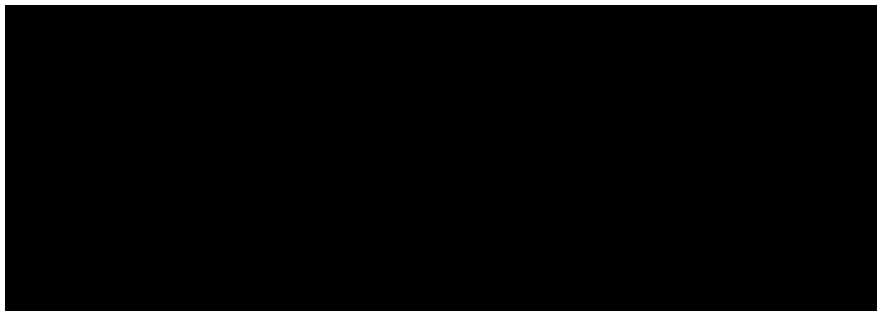
Each and every ratepayer to be individually notified after public advertising if a rate rise is proposed that exceeds the CPI and/or the LGCPI. Whenever legal action is proposed against a ratepayer, public notification detailing a fully costed budget, including internal fixed and variable costs of the administration to complete the process. Public notice when awarding cumulative jobs to the same contractors within a budgeting period that are not subject to time sensitivity. Public notice of all contracts that are awarded through Parliament's privately exempted third parties.(WALGA)

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community is the whole shire including those in remote communities, especially those that have no SHIRE facilities, disruptive and poor internet service's.

Shire staff need to travel and have "without prejudice " public forums when required by council.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Alan

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Katanning (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Good question. Rather than gift them positions, we have to ask those communities for the representation. If they don't supply it...

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Neutral
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Neutral

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Neutral
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Neutral
Engagement processes must be reviewed and improved	Neutral

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law ,

Planning matters ,

Emergency and community infrastructure planning ,

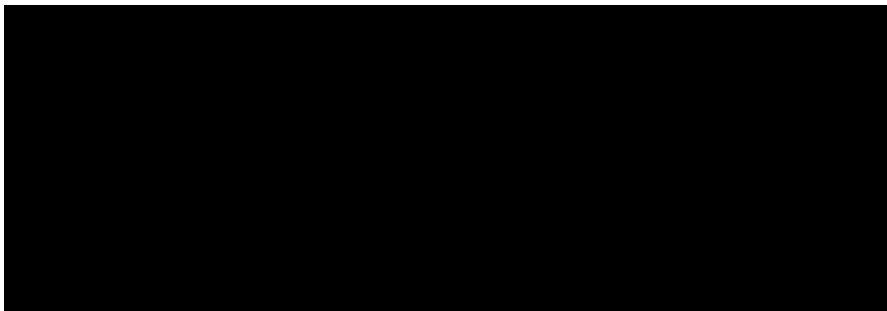
Other (please specify):

when making controversial decisions. Rather than doing by stealth, wear the backlash, especially when they are making the best decision for the whole community in the longer term.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Colin Mowday

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Merredin (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Personally or in writing.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Aaron cook

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Narrogin (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
 - Online,**
 - Community forums**
-

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Online

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

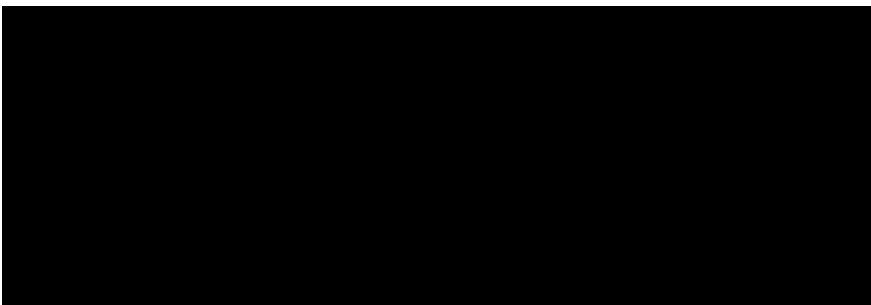
When preparing or reviewing their Strategic Community Plan

Making a local law

Only when the local government determines that it is necessary

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Greater Geraldton

Page 4: About you

Q4 What is your name?

Shane Van Styn

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Male**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Greater Geraldton (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Online, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

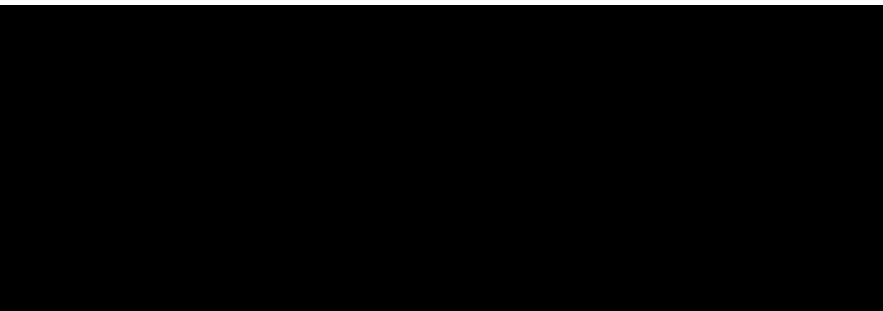
Making a local law

Planning matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Andrew Thomson

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Cambridge (Town)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Other (please specify):

We do not have very effective community engagement at present. This is particularly an issue with Council and division by wards and voting lines rather than care and consideration for the whole town community.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Apart from the set sessions on a particular subject like LPS there could be opportunities for direct engagement in person with specific groups but also more generally with the broader community in small groups where there could be real accountability and meaningful discussions. Social media is a method however it is not reliable since many either are not on the platforms or are not interacting on the relevant sites because they are either not aware or busy in other matters. For this reason currently very small sample sets (say 70 of the 25000 population) is being used as a barometer of sentiment on a subject. It is also often the same small group (demographic) involved. This is not community engagement!

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Neutral

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

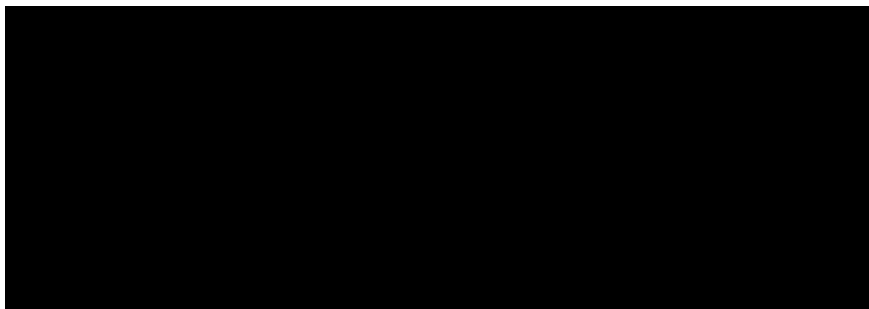
Other (please specify):

There should also be a broad (maybe quarterly) general engagement where the community can engage on any matter and these sessions to genuinely engage on the topics raised by the public. This in some cases may mean that a topic is taken up as a separate and more detailed or broader consultation all of its own.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

At present there are some good sessions of engagement however for very important topics like planning the consultation is not genuine engagement but rather a very framed and controlled process with feedback largely ignored or if considered the resultant changes imposed are not explained by council. They rather seem like it is consultation to 'tick a box' of the process without any real consideration being made of feedback provided. Holding council deliberation sessions that are open to the public when these are debated and considered may go some way to assist community to understand if council members are genuinely considering the feedback. From some of the results it appears that 'voting blocks' are winning politically without proper community considerations for the whole town.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Maree

Q5 What best describes your relationship to local government? **Community organisation**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Kalgoorlie-Boulder (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Take to the streets and talk to people where the people are

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan
,

Making a local law ,

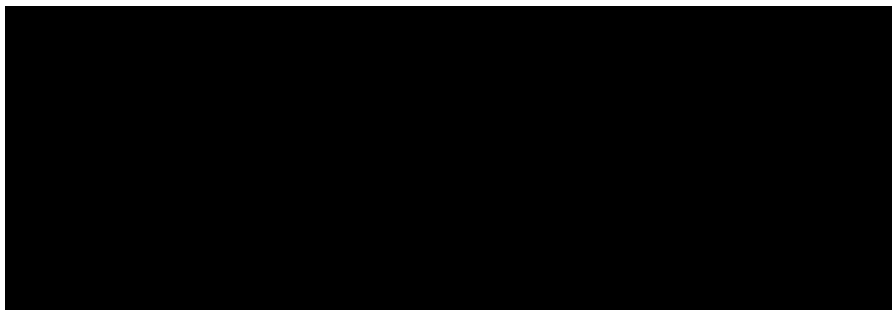
Emergency and community infrastructure planning

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Garry Keeffe

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Northampton (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Online,**
- Other (please specify):
- Community newsletters

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

As we don in Q11, problem is that we don't get responses

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|---------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Unsupportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Unsupportive |
| "All local governments should operate under a universal community engagement charter or policy." | Unsupportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Supportive |
-

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |
-

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

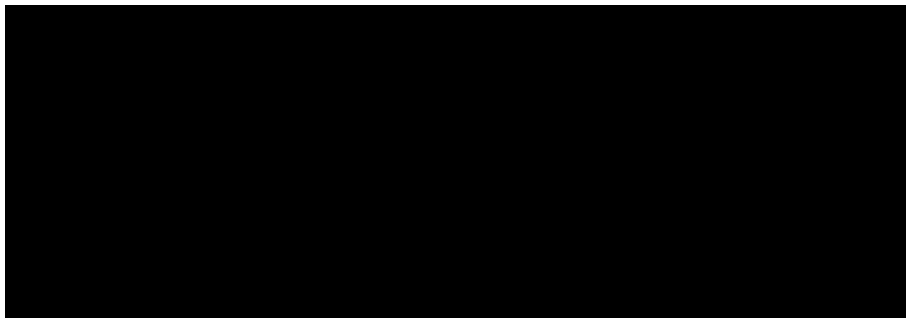
Making a local law

Planning matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

No, just that what ever we try the people just don't seem to care or want to participate



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Isabell Evans

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Bunbury (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Seeking advice of those advocates and/or those who work with these groups to understand how best to engage and their limitations; utilising a place-based approach and going to these groups rather than expecting them to come to Council.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

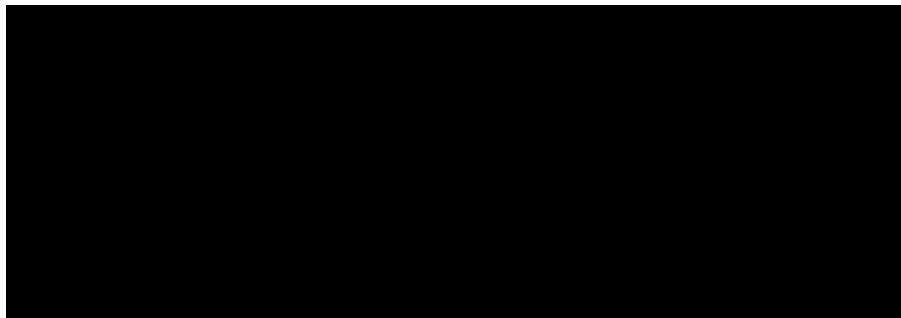
Other (please specify):

Any major project that has a significant impact on any area of the community

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Kevin Xanthis

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Stirling (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Community forums with appropriate mediators

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very supportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very supportive**

"All local governments should operate under a universal community engagement charter or policy." **Very supportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Unsupportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

Making a local law

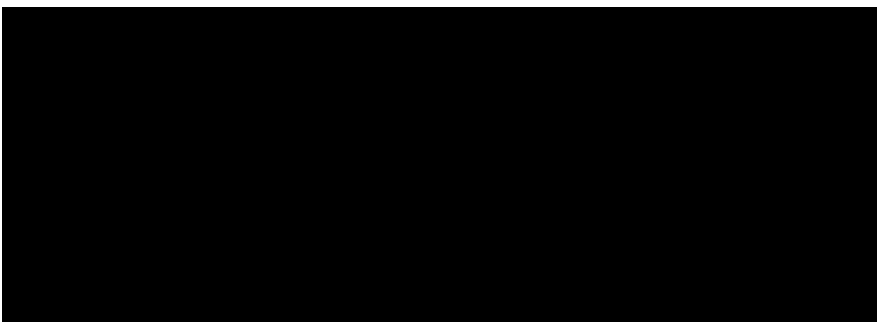
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

nancy kennedy

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Broome (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

visiting different community groups like Seniors group, Circle House, Sports groups or a table in The Boulevard

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

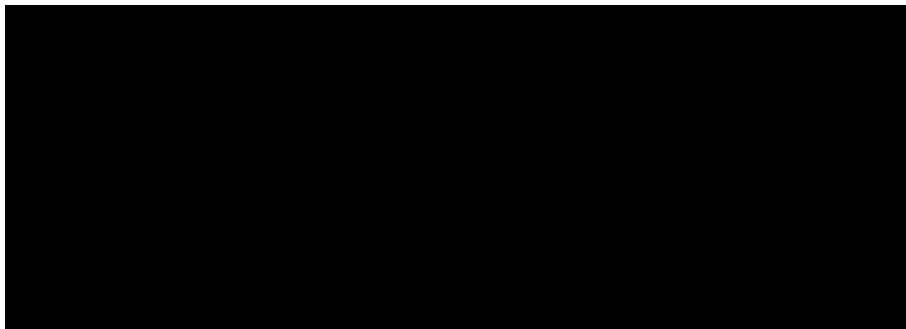
Other (please specify):

Engagement on some matters could be covered by advertising debate upcoming at Council meetings

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

I think the local paper and social media could be used to publish more about how the Council budget is spent. In a simple form so that it is accessible to the average person. Most people have little idea what it costs to maintain a community



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Richard Mayhew

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **75+**

Q8 Which local government do you interact with most? **Broome (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

There should be a 'universal access' model that provides opportunities for all groups that are potentially affected by Council decisions/policy to participate

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Other (please specify):

Local Government should not be the determiner of whether community engagement is required. A matter that has the potential to adversely affect a section of the community should have automatic referral to a community forum/discussion/survey. An example is a recent decision by the Shire of Broome to allow jet ski operation on Cable Beach. There was no advertisement about this, nor opportunity to provide a submission before the matter was listed on the agenda. I note also that the Broome Shire has a Community Engagement Policy with a 'sliding scale' of community engagement determined by Council Officers. I cannot remember, apart from the statutory requirements of planning and policy, when community input was requested. I would go further and suggest that input from the community is assessed by others that those who are putting the policy/minute forward.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

William Smith

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Northampton (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Public meetings

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Very supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan
,

Making a local law ,

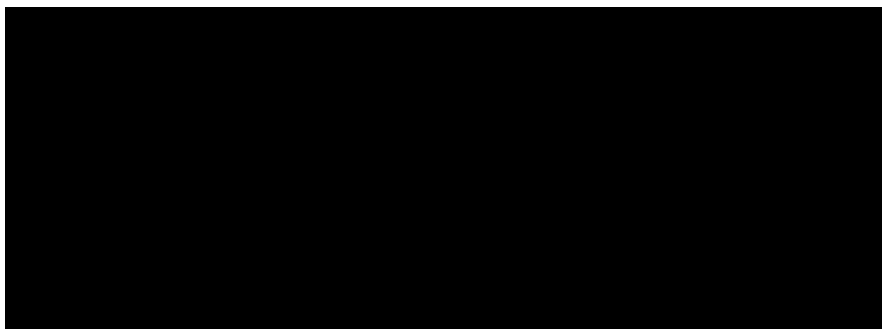
Emergency and community infrastructure planning

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Rick Sommerford

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Community forums,

Citizen juries,

Other (please specify):

Facilitated engagement using third party engagement specialists such as IAP2 practitioners or other recognised facilitators through the AFN Australasian Facilitators Network or IAF International Association of Facilitators. These bodies all provide professional development for their practitioners with a code of practice or conduct and ethics with many of them engaging as members of all three groups.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Stakeholder engagement and consultation is the cornerstone of IAP2 practitioners, inviting community groups into the room to establish the consultation process at the outset of any engagement is paramount.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Very supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

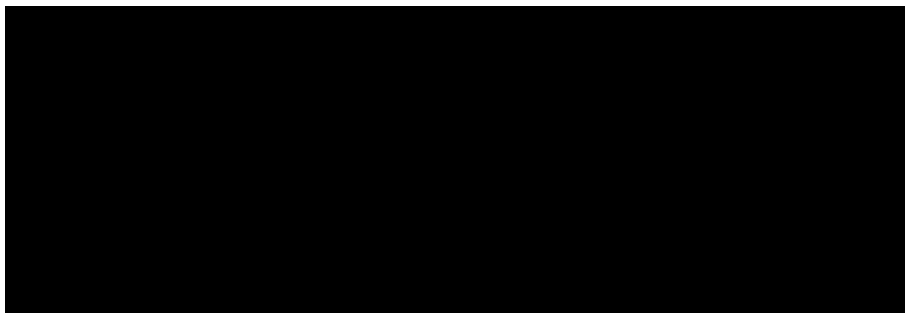
Other (please specify):

No decision of local government that affects any part of the community they represent can be the sole prerogative of local government employees or council representatives. All of them are the interlocutors of the community and the community deserves as many opportunities to influence decisions made on their behalf. We have the technology of participation freely available to all members of the community in one form or another, we should be using it to it's greatest potential.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

This is a once in a generational opportunity, please ensure our community gets the best possible outcome from this review.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Paul

Q5 What best describes your relationship to local government? **Community organisation**

Q6 What best describes your gender? **Male**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Wanneroo (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community?
(Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Forums, Attend group or community club meetings

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Neutral
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Neutral
Engagement is informed and transparent	Neutral
Engagement processes must be reviewed and improved	Neutral

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

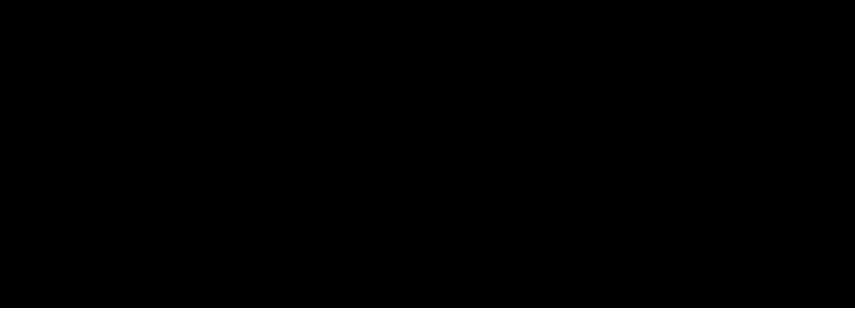
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Christine Elsasser

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Broome (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

organise community forums, make shire meeting more accessible with extended questions time. make it the rule that questions that have been submitted with enough time HAVE TO BE answered there an then - publicly.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Neutral
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Neutral
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Neutral
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

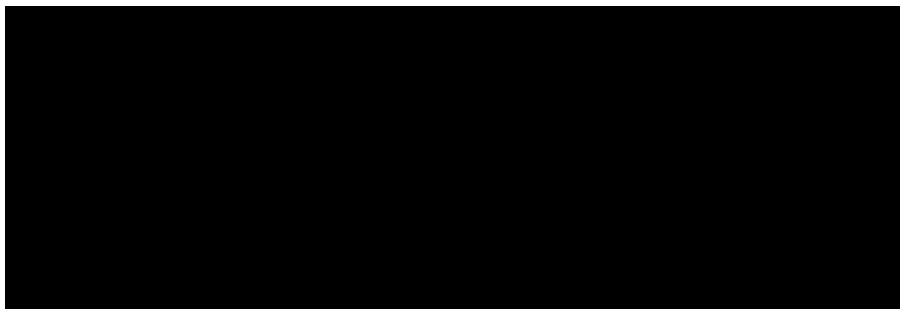
Other (please specify):

major industrial developments that will impact the majority of the community. The community should have a say in what the Shire's position is.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

in the past there were times when I got the impression engagement only happened as an exercise just to be able to say they've done it. Can there be rules that have effect of the result of engagements to go further than just another report that doesn't get used in decision making? Could there be a external body that checks on the Shire if they actually consider what the results were and change their actions accordingly?



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Kiah

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Port Hedland (Town)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **Respondent skipped this question**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements? **Respondent skipped this question**

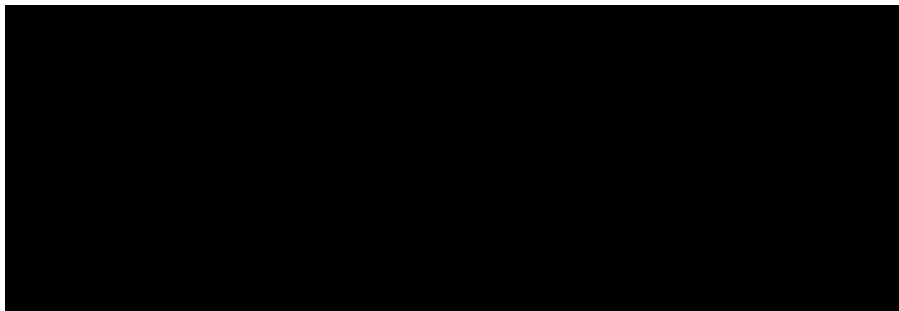
Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are? **Respondent skipped this question**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply). **Respondent skipped this question**

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au. **Respondent skipped this question**



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Settlers Ridgewood Rise Lifestyle Village Residents Association

Page 4: About you

Q4 What is your name?

Ray Thompson

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **75+**

Q8 Which local government do you interact with most? **Wanneroo (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums,
Other (please specify):
Council Meetings

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Through newspaper articles

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Neutral
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

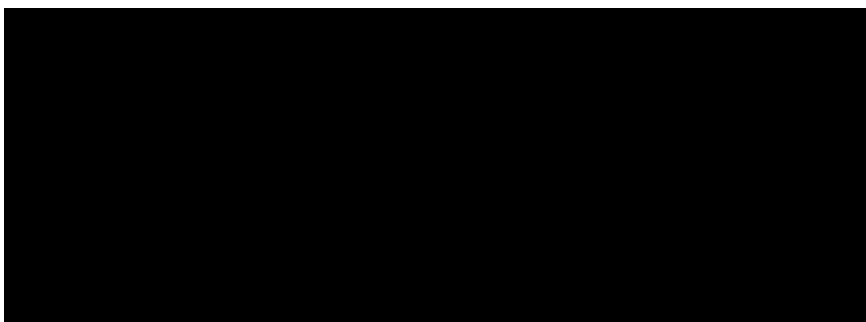
Other (please specify):

Establishing Rate categories and details in line with their objective of fairness & equity.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

John Steyntjes

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

A different tailored approach is required for all different community groups.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Unsupportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law ,

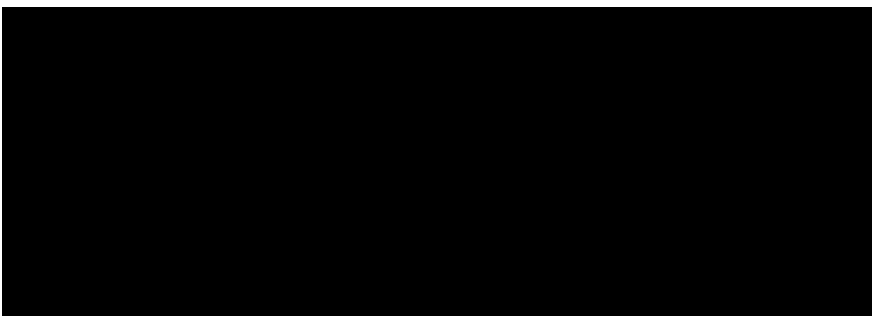
Planning matters ,

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

The Act should be consistent for all Local Councils. However, there needs to be flexibility to suit different areas, different demographics etc. Having common KPI's, performance measures etc. would be good.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Donald Clarke

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Denmark (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Telephone,**
- Online,**
- Community forums,**
- Citizen juries,**
- Other (please specify):
social media internet conferencing

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

focus groups

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Neutral |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Very supportive |

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

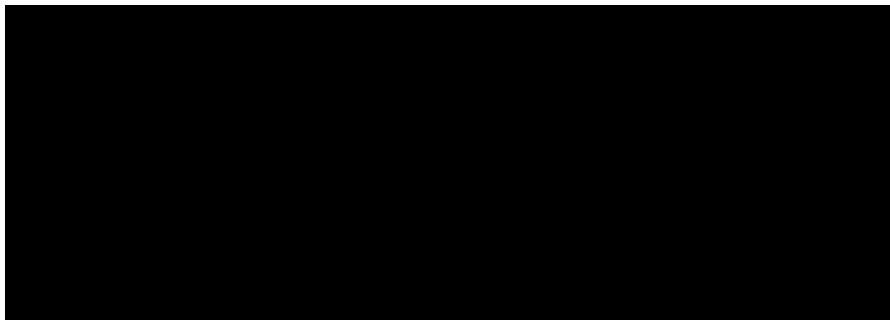
When preparing their annual budget

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

the test is not that it is being done, but the community is satisfied it is being done.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Nils Hay

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Mingenew (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community?
(Please select all options that apply).

In person,

Online,

Community forums,

Other (please specify):

We use a text message line for providing information to people which is quite well received - but obviously only effective one-way.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Try to combine community engagement with existing events that target audiences will already be attending.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Unsupportive

"All local governments should operate under a universal community engagement charter or policy."

Unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Neutral

Engagement is inclusive and respectful

Neutral

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Neutral

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

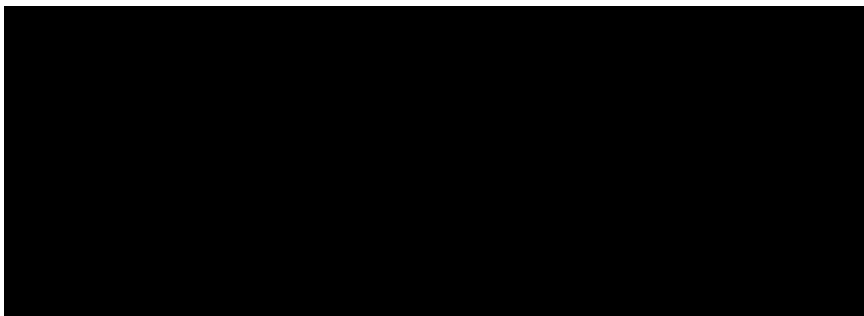
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Cathy Broadbent

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Wanneroo (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Community forums,**
- Other (please specify):
- Ward meetings

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

If Ward meetings were to be held, by the relevant ward Councillors in the local Ward they represent, this would engage the Community with Local Government as well as enabling the Councillor to determine/discuss the issues facing the ratepayers. At present, we have Ward Councillors that won't interact with residents, don't understand the issues impacting their Wards, and quite frankly have no interest in the Wards they represent.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Very supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Neutral |
| "All local governments should operate under a universal community engagement charter or policy." | Unsupportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Unsupportive |
-

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-------------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Irrelevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |
-

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

Planning matters

Emergency and community infrastructure planning

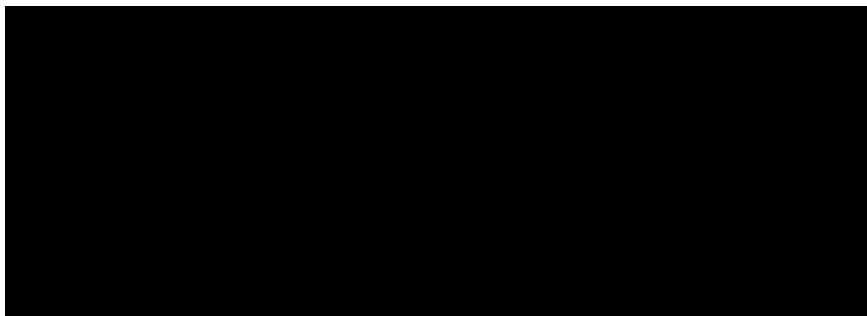
Other (please specify):

Whatever the circumstances are, the communication with the Community would be welcomed by the Community. At present, changes in planning are not communicated to the Community, and the Council are not open, honest, or transparent in their dealings with WAPC. The Council needs to include a group of residents in ALL major decisions it makes - at the beginning of the process - not as an afterthought like it does now. The Residents must be heard on all major issues. I don't understand why Government, including City of Wanneroo and WAPC, are frightened to interact with the Community. Heaven forbid that the Community make come up with some better ideas than COW and WAPC. In private enterprise, we always engage with our stakeholders up front. Sure, you can't keep everyone happy, but you get some outstanding ideas/resolutions to problems and people feel engaged and more part of the decision. They are then happier to come on the journey.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

We currently don't have it with the City of Wanneroo, yet other Councils have it and it is done well. Major improvement required by COW.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Peter hodkin

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Community forums,**
- Citizen juries,**
- Other (please specify):
Quarterly information evenings Informal All councillors to attend

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Neutral

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Neutral

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Planning matters

Other (please specify):

Spending our money

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

At joondalup:

My vote doesnt count

Council doesn't listen

Councillors/mayor dont listen

Councillors are:

out of touch

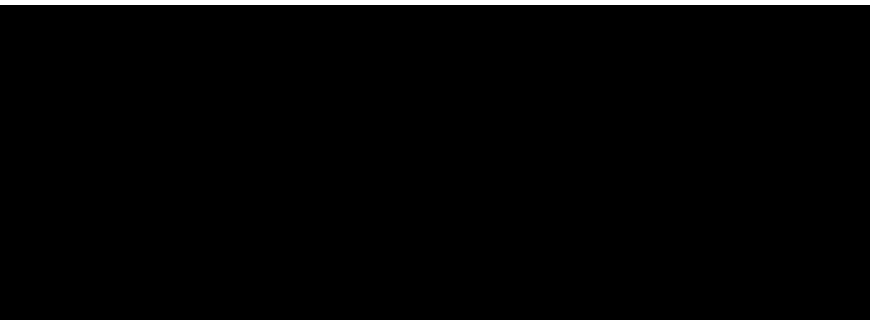
Mostly old people

Lack communication skills

Their Self interest comes first

Too much influence by church and political parties (particularly liberals)

Complete and utter waste of time



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **No**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

anonymous

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Albany (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Telephone,
Online

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

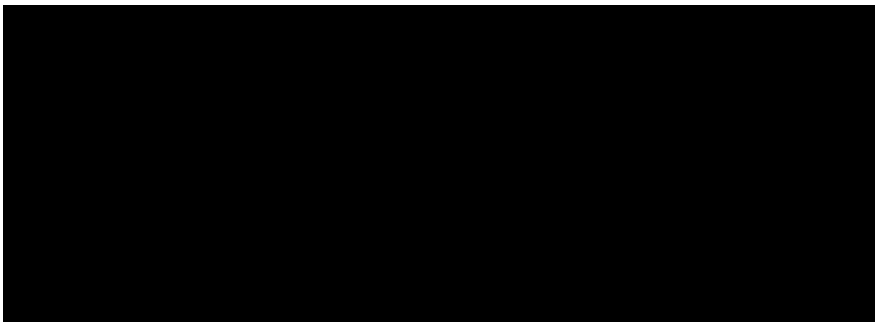
Other (please specify):

All functions of local government must be open to public comment and scrutiny. Secrecy allows corruption.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Albany council has proved to be unresponsive to concerns I have raised. I have found one officer to be rude and unconcerned about performing the functions of his office.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Craig Latta

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Rockingham (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
 - Other (please specify):
 - Live stream council meetings
-

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Listen to them and act on those who pay their wages concerns stop going on holidays on rate payers expense

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|--------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Very unsupportive |
-

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |
-

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

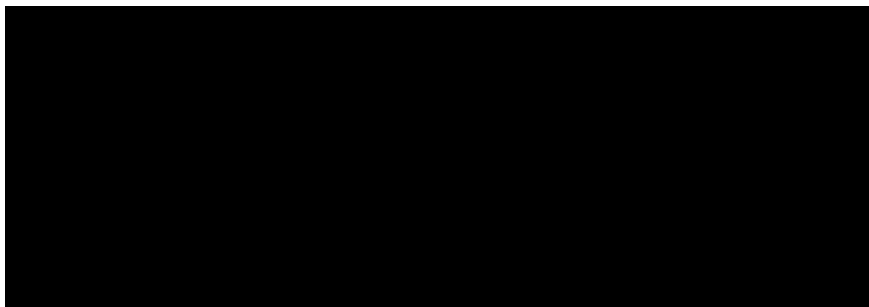
Other (please specify):

Should only act on the residents requirements not big business its our area

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **No**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Felix Rosario

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Melville (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). Other (please specify):
Passive Data Mining

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

This is the biggest challenge facing governments at all levels. Some people who are passionate about an issue will come out to tell people about it, while people who are content with their local government will not respond. Most people are also time poor, while more engaged with politics further afield, for example I know much about Brexit but less about local governments.

Above you've mentioned citizen juries, not sure what that means but is interesting. I'm thinking maybe some focus groups with some small incentive for people to attend might work. Or some phone polling so people don't have to get out of the house.

I also reflected on the recent workshop evening I attended at City of Melville and initially thought it was a bit poor that only 20 odd people out of 100,000 residents of Melville turned up. Then it was mentioned that this forum included residents from victoria park which meant that of that 20 discounting the VP residents (~4), the city of melville staff (2) and councilors (4), we drop to 10 out of 100,000 a measly 0.0001% clearly engagement is an issue.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Neutral**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

When preparing their annual budget

Making a local law

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Again on reflection of the challenges to engagement, in some ways elected representatives are our most democratically useful tool for engagement, clearly this can be a biased demographic but they are elected by the people. In some ways I feel it is taking away their powers if local governments put too much emphasis on community engagement outside of this valuable resources.

A further point *disclosure I have been part of a student guild*, in this role I have seen that in addition to the executive and general councillors the guild elected various representatives for sometimes marginalised groups - this includes Disability rep, External student rep, Womens rep and Queer rep. Potentially while I think it might not be something to legislate, but if local governments adopted some approach where they had councilors or a round table of staff that each held a portfolio over a marginalised group or just generally split demographically then this might while not necessarily better representation, but better consideration for all groups within the community.

I feel that while I personally don't fall into the category that many people of a younger age group have gone through 0-18 years having parents and other older people making decisions for them and many in this modern age would be happy if that continued longer - older people making decisions.

Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Cherie Delmage

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Mingenew (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Set up community forums for specific groups; ensure that their representatives are supportive & are able to encourage attendance; discuss with them how best to engage & get this in writing - ensure you listen & respond to their recommendations & feedback

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

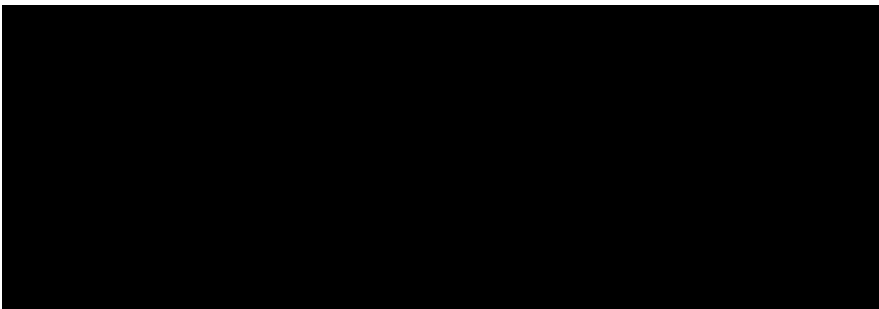
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **No**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Nicky Dangar

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Telephone,

Online,

Community forums,

Other (please specify):

if the ratepayer is personally to be affected by any decision made by the City/Council then full information ought to be provided

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

encourage those with local contacts to spread the word
this method has worked for centuries

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Supportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

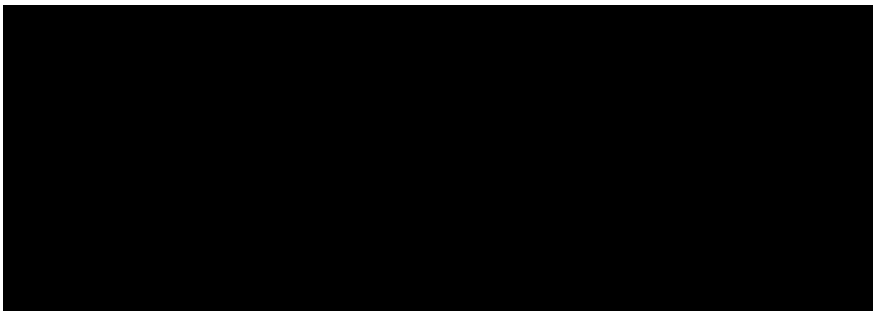
Other (please specify):

When making handshake agreements with Sports Clubs and fixing them up with inappropriate premises and facilitating grants of liquor licenses for drinking on local parks. Money spent on our project was just renamed from another park venue so nobody was aware of it until too late.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

ours is improving but there remains far too much secret squirrel activities



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Damien Martin

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Mundaring (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

See above.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Irrelevant**

Engagement is inclusive and respectful **Irrelevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

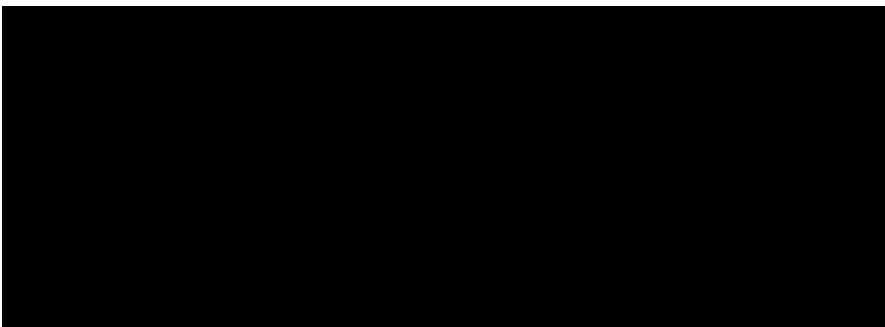
Only when the local government determines that it is necessary

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Localise

Page 4: About you

Q4 What is your name?

Alison Dalziel

Q5 What best describes your relationship to local government? **Supplier or commercial partner**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Not listed**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Telephone, Online, Citizen juries**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

By knowing their community networks and engaging in the ways that best suit those networks

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements? **Respondent skipped this question**

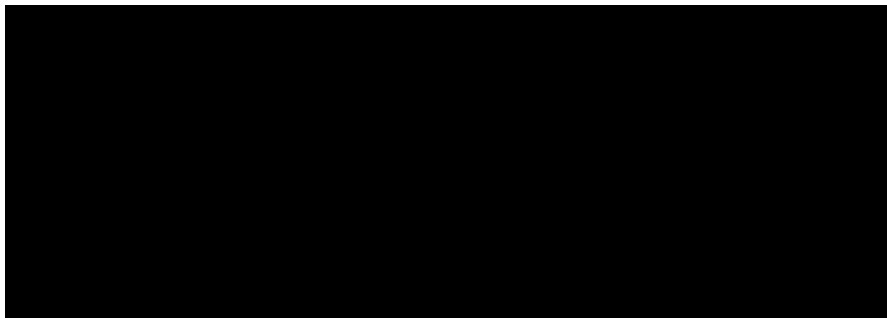
Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are? **Respondent skipped this question**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply). **Respondent skipped this question**

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au. **Respondent skipped this question**



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **No**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Shannon

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Gosnells (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

By providing more opportunities for these groups to activate areas in the community. Supporting their events and outreach. Community liaison officers based in community hubs such as libraries to actively engage at risk youth, people with disabilities, aboriginal people and culturally/linguistically diverse groups on a daily basis to keep them connected to the community and linking them up with opportunities would be ideal.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Neutral
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Neutral
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

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Planning matters ,

Only when the local government determines that it is necessary

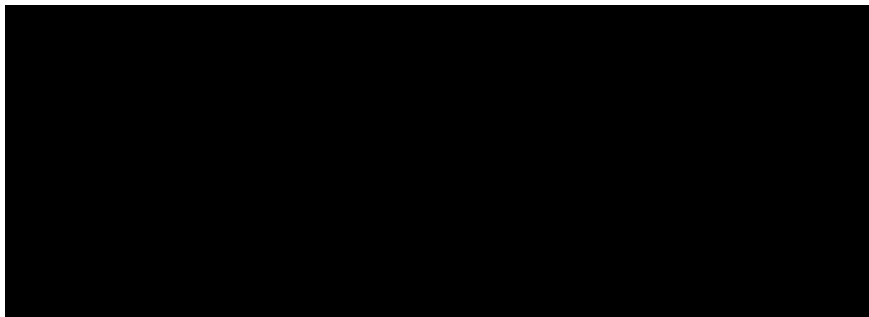
,

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

David Trevaskis

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Moora (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Need to ensure a variety of methods are used which will provide the best opportunity for all people to contribute.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

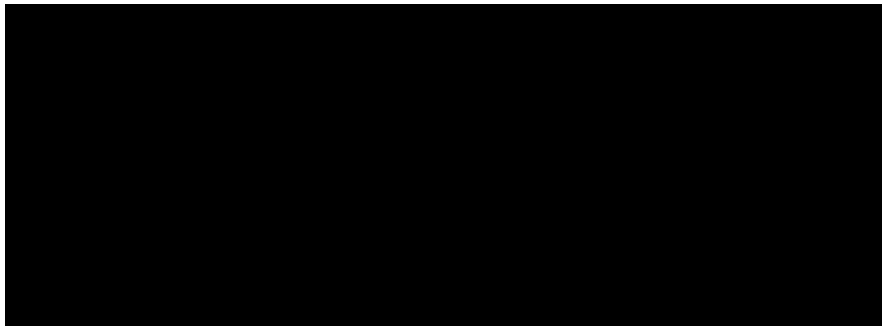
When preparing or reviewing their Strategic Community Plan
,
Making a local law

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Kellerberrin

Page 4: About you

Q4 What is your name?

Shire of Kellerberrin

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Kellerberrin (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Telephone, Online, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

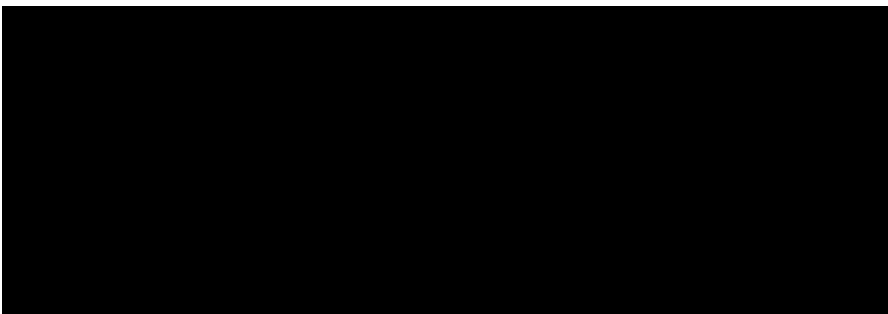
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Sabrina Klinger

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Cambridge (Town)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **Online, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

LG need to learn from the private sector to find the right communication avenue based on whom they want to reach, what should be discussed, the importance of the matter. There is no one-size-fits-all approach and it is not HOW LG engage but DO they engage.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Neutral**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Other (please specify):

General rule, if the community is affected then engage.

There is no diminishing returns of community engagement.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community engagement is nothing that should be legislated but the legislation needs to ensure that community engagement is happening and positive outcomes are sought. I recommend a framework of what good community engagement means and require LG to set their own charter in accordance with that framework. However, LG which fail to do the right thing by their community need to be called out here legislation needs to apply what will be done then.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **No**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

John Johnson

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Other**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Prefer not to say**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online, Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Neutral

"Local governments should be required to adopt a community engagement charter or policy."

Neutral

"All local governments should operate under a universal community engagement charter or policy."

Neutral

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Neutral

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Neutral**

Engagement is inclusive and respectful **Neutral**

Engagement is fit-for-purpose **Neutral**

Engagement is informed and transparent **Neutral**

Engagement processes must be reviewed and improved **Neutral**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

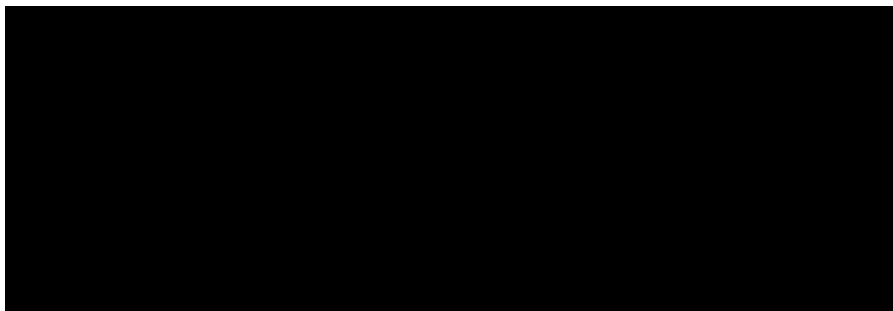
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Graham Hansen

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Perth (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Respondent skipped this question

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

Respondent skipped this question

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Respondent skipped this question

Page 8: When should a local government engage?

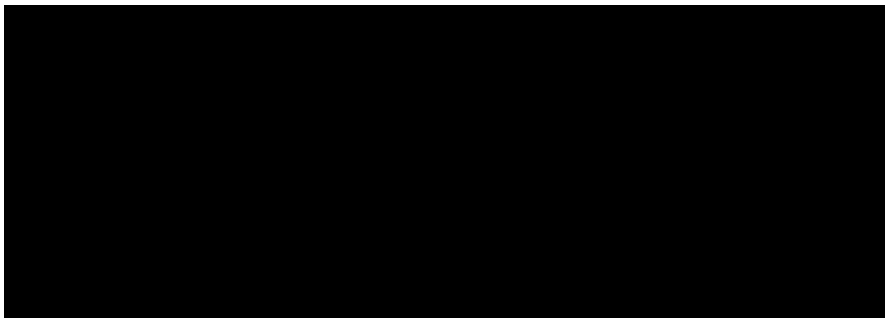
Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

Respondent skipped this question

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Genevieve Hunter

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Telephone, Online

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

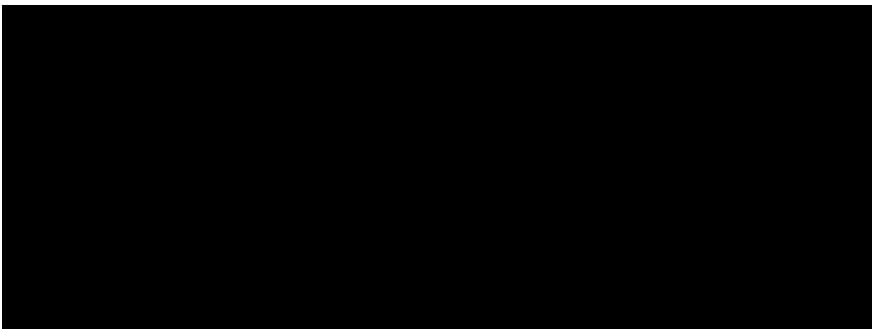
Making a local law

Planning matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Amanda O'Halloran

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Wandering (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Telephone,

Other (please specify):

Local Paper, letter drop - Our community demographic and business type doesn't lend them to online at this time - perhaps in a number of years from now.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

We try to meet the needs of the demographic and have a multitude of mediums to suit the group in most instances direct contact is necessary to engage

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Neutral

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

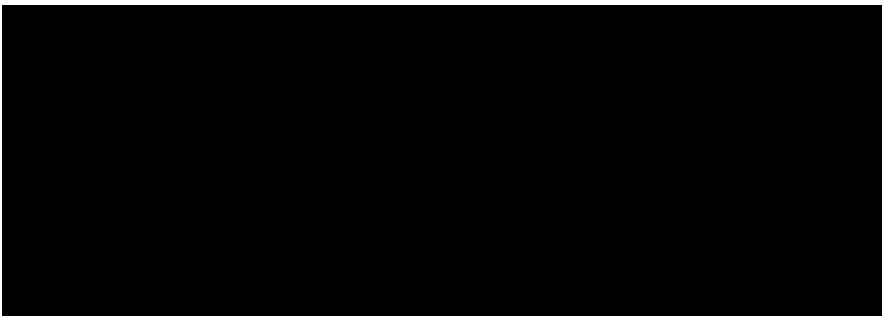
Other (please specify):

and when the local government deems it necessary

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

I think Community Engagement need s to have the capacity to be tailored to the community, perhaps set the minimum standard and then allow Councils to go from there



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Tony

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Busselton (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

LG's would need a platform across WA to assist with producing documentation and online content in a variety of languages. Admittedly, the demand is not high from my intereactions with LG.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Unsupportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Neutral

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Neutral

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan
,

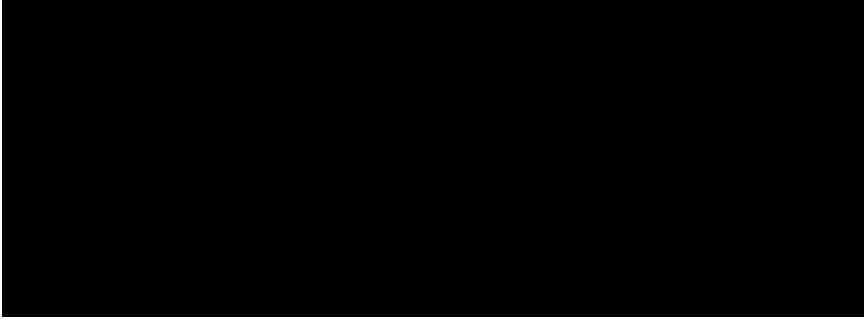
Making a local law ,

Only when the local government determines that it is necessary

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Sociometry Pty Ltd

Page 4: About you

Q4 What is your name?

Daniel Marsh

Q5 What best describes your relationship to local government? **Supplier or commercial partner**

Q6 What best describes your gender? **Male**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Not listed**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums,
Citizen juries,
Other (please specify):
Any number of techniques could be effective depending upon the consultation objectives and circumstances

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

IAP2 has a focus on decisions. This can promote transactional rather than relational engagement. Trust and confidence needs time to build. A stakeholder relations (non-decision) approach can help with commonly overlooked segments of the community.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Unsupportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

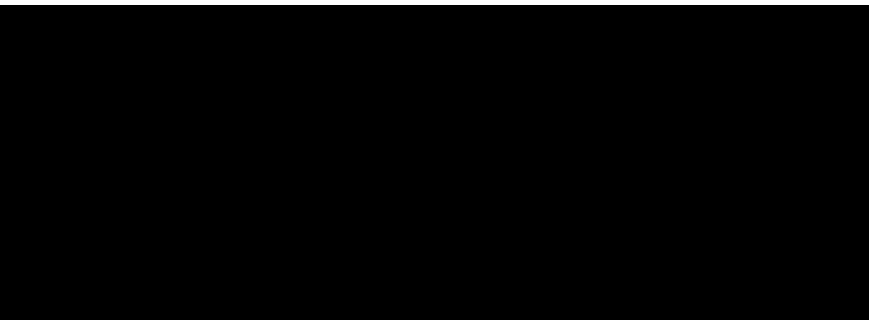
One local government with a population of >150k has one officer trained in IAP2 frameworks. Smaller councils have 40 or more that are exposed to the principles and broad practice. We don't need to worry about the additional cost of IAP2-accredited training: instead, a half-day course on the practical fundamentals would help enormously.

State Government could provide guidance on procurement for community engagement which is routinely an issue (consultation strategy is expected to be provided for free and there is little appetite for contingency).

Where there is attention on the capacity of local government officers to conduct consultations, there is no resourcing of skills development in the community allowing community leaders to better understand approaches and participate more fully. Training course for non-practitioners/activities should be considered.

Evaluation of consultation events/campaigns is generally poor. There is little recognition of IAP2 Quality Assurance Standard and no local governments are using external auditors to improve learning and continuous improvement.

Guidance is required on all these matters.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **No**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

bella scharfenstein

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Belmont (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
 - Telephone,**
 - Online,**
 - Community forums,**
 - Other (please specify):
 - not surveys
-

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

by physically contacting them and speaking to them face to face. on line communication is shallow

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Very supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Neutral

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law ,

Planning matters ,

Emergency and community infrastructure planning ,

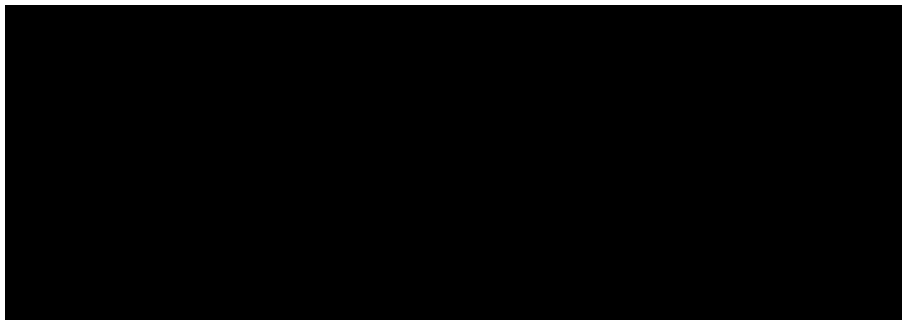
Other (please specify):

changes to all policy matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

If Councillors are supposed to represent the interests of residents, they should be required to engage with residents as part of their KPIs, which should be introduced to monitor Councillor's performance. If they do not meet KPIs they should not be allowed to nominate for re-election.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Richard Foster

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Belmont (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Rather than sitting and waiting for community groups to engage with LG's via their website/FB etc, LG's should actively engage these community groups by seeking out and then asking these groups to 'invite' the LG to attend meeting/s to outline the LG's engagement policies.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Very supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Neutral
Engagement is inclusive and respectful	Neutral
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

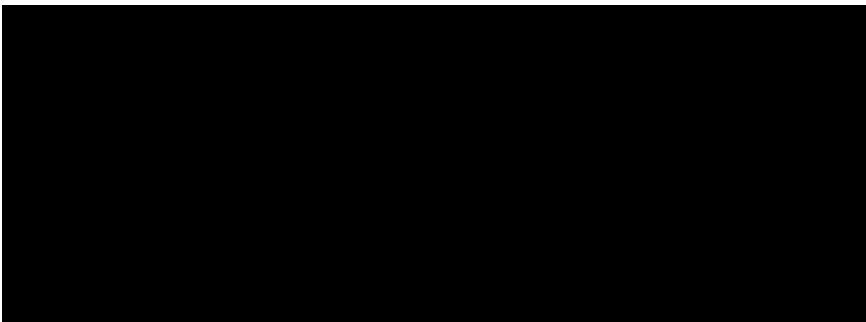
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Unfortunately 'community engagement' is generally ...'we have a plan, you can comment, we will listen' which usually equates to 'we have a plan, we will listen to you, our plan is best practise, no change to plan,'"



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

William Muir

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Swan (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

community forums

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Chapman Valley

Page 4: About you

Q4 What is your name?

Shire of Chapman Valley

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Chapman Valley (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **Online**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

This could vary greatly depending on target group

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

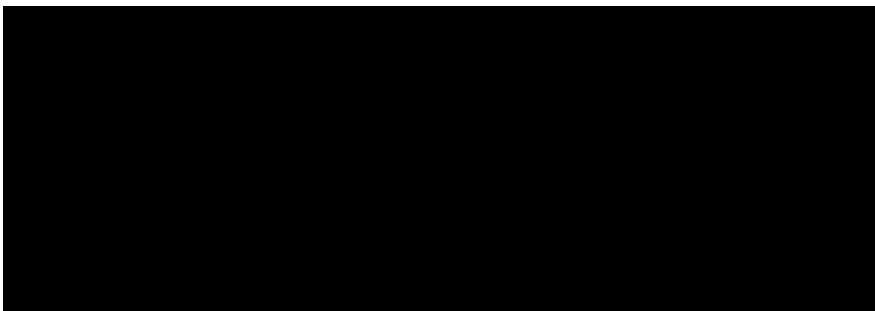
,
Making a local law

Planning matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Meekatharra

Page 4: About you

Q4 What is your name?

Roy McClymont

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Meekatharra (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Online**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Only when the local government determines that it is necessary

,

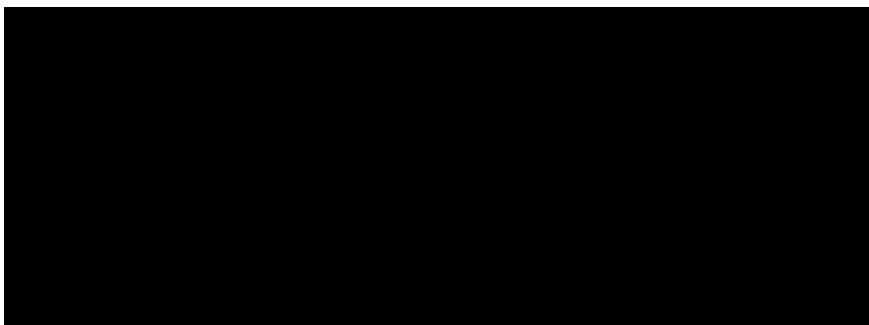
Other (please specify):

When planning for community facilities, infrastructure, parks, gardens etc

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Serpentine Jarrahdale

Page 4: About you

Q4 What is your name?

Aaron

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Serpentine-Jarrahdale (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person,**
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

By the above methods

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Neutral

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

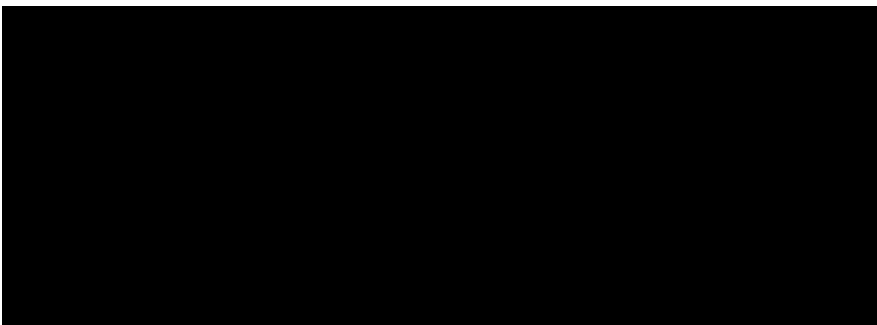
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Nil



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Henry Stawarz

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Cambridge (Town)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Community forums,

Other (please specify):

Community workshops on key plans or undertakings, involving interactive debate on proposals/options/plans once they have been developed - involving relevant elected members, specialists, consultants and residents groups and individuals as appropriate. It should be more than just collecting views up front with no opportunity to see the outcome of deliberations or planning work.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

These are all representatives of the community and should be invited to participate in forums and workshops on issues and plans that will ultimately affect their lives within the community - see above.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Supportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community engagement should seek to obtain understanding and ownership of proposals by the whole of the community, even those that may be disadvantaged by the outcome - not just to pay lip service to the process in order to push through a predetermined outcome that may suit vested interests within council.

Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Councillor Tilbury

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Male**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Chittering (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

No response provided

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

-

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Belmont (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Respondent skipped this question

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

Respondent skipped this question

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Respondent skipped this question

Page 8: When should a local government engage?

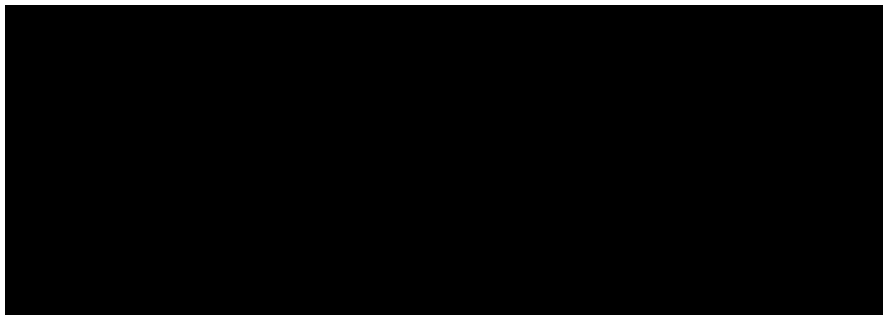
Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

Respondent skipped this question

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Councillor Osborn

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Male**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Chittering (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

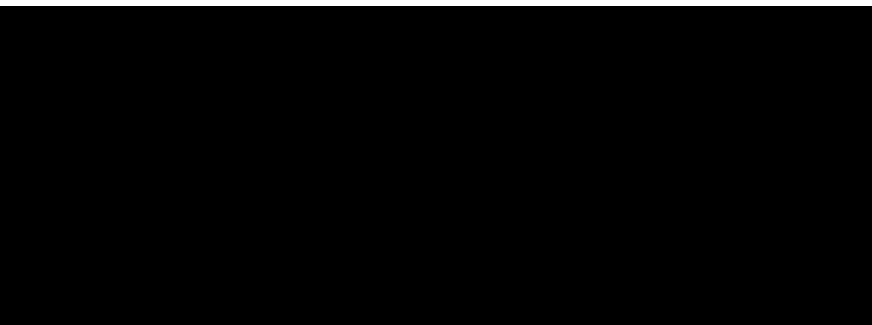
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Councillor Ross

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Chittering (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

The most critical point is to ensure adequate public meeting options are provided for elected members to meet with electors, especially in non-metro local governments that are large in land mass.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Neutral
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law ,

Planning matters ,

Emergency and community infrastructure planning ,

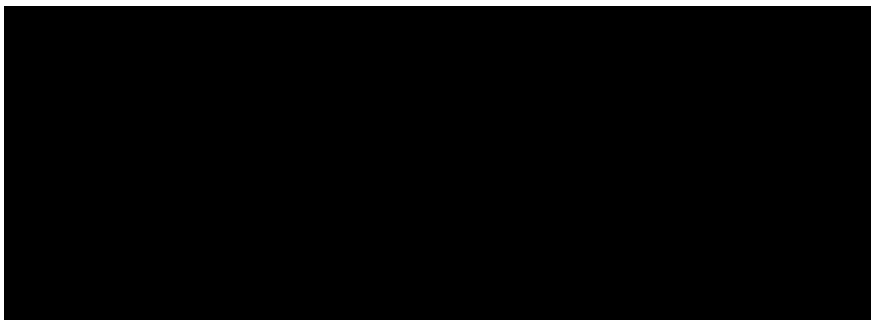
Other (please specify):

Other major plans required, eg. long term asset management plan

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Councillor King

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Male**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Chittering (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Online,**
- Community forums,**
- Other (please specify):
- Online - LIMITED

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Community forums

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|--------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Very supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Very supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Very unsupportive |
-

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |
-

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

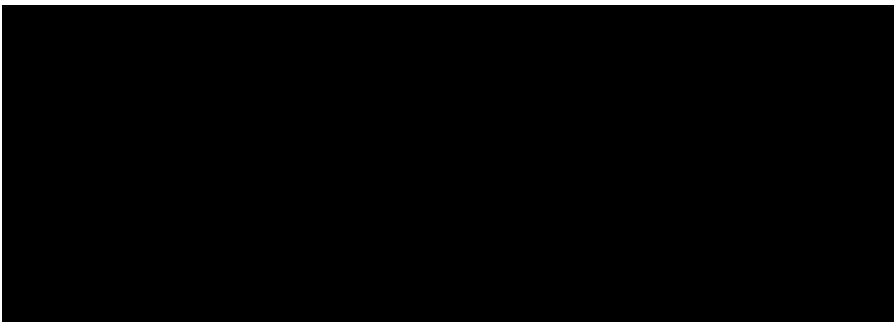
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Merredin

Page 4: About you

Q4 What is your name?

Shire of Merredin

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Merredin (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

No comment

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Neutral**

"All local governments should operate under a universal community engagement charter or policy." **Neutral**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Neutral**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,
Making a local law

Planning matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question

Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Cameron Taylor

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Stirling (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Telephone,**
- Online,**
- Community forums,**
- Citizen juries**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Consult with community leaders, Aboriginal elders and organisations that have diverse memberships and networks.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Very supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Very supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Very supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Unsupportive |
-

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |
-

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

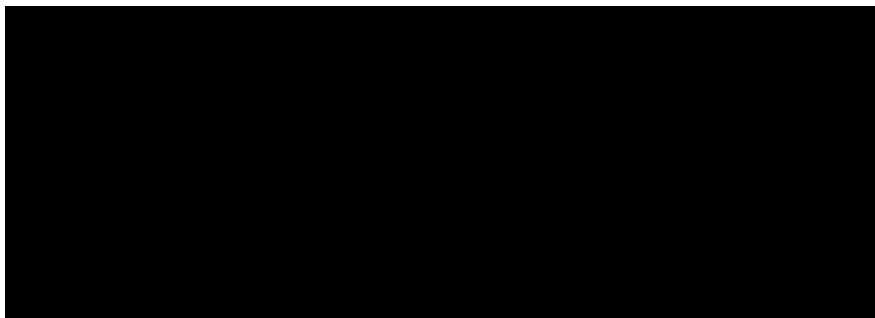
Other (please specify):

Local governments should conduct a needs analysis of their communities periodically in order to prioritise issues that concern their constituents.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

I fully support initiatives that increase community engagement, participation and collaboration. Providing a voice and a role in decision-making to local residents will facilitate empowerment of communities. In addition, this will lead to increased accountability of local government.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Bruce Rock

Page 4: About you

Q4 What is your name?

Shire of Bruce Rock

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Bruce Rock (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very supportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Neutral**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

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Only when the local government determines that it is necessary

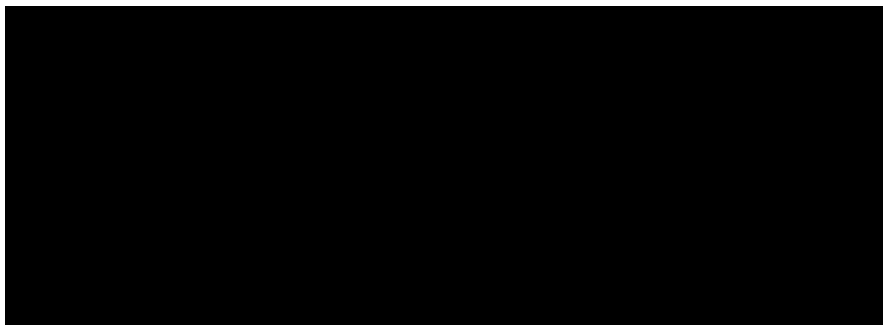
,

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Brian Horton

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **75+**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Promote and announce dedicated public meetings

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very supportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very supportive**

"All local governments should operate under a universal community engagement charter or policy." **Neutral**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply). **When preparing or reviewing their Strategic Community Plan**

,
Making a local law

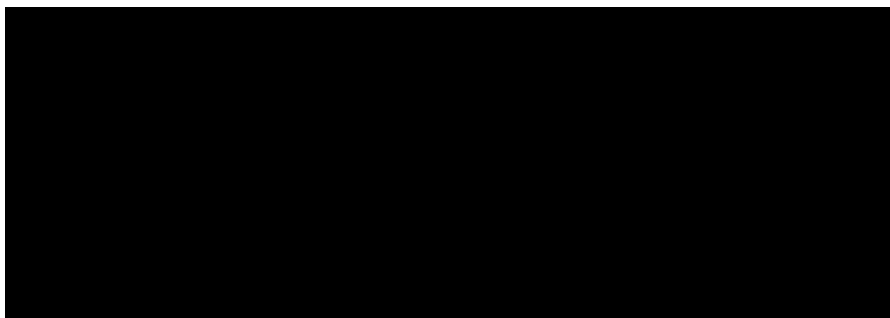
Emergency and community infrastructure planning

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Maurice Battilana

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Chapman Valley (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

This could vary greatly depending on the target group

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

Making a local law

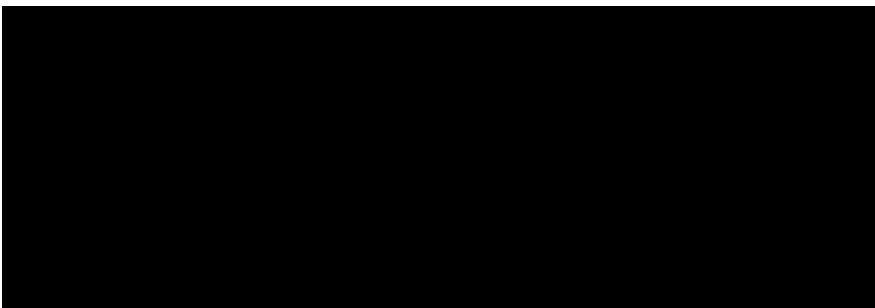
Planning matters

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Dave Blackburn

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online, Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Neutral
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

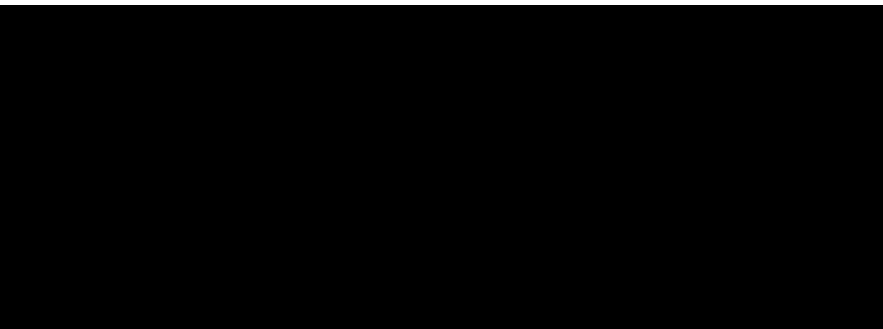
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community forums on major issues should be undertaken eg. Infill development , Housing Opportunity area rezoning etc. These forums should be well promoted to ensure reasonable attendance. There should be more than one channel for engagement eg. online as well as attendance based activity like community forums. Online surveys should be reviewed with respect to their respondent age category to ensure that a demographic cross section corresponding to the local population has been obtained. Follow up methods like telephone , direct mail should be used to make up the demographic sample.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Leanne Chaproniere

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Cockburn (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Online,**
- Community forums,**
- Citizen juries**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very unsupportive

"All local governments should operate under a universal community engagement charter or policy."

Very supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

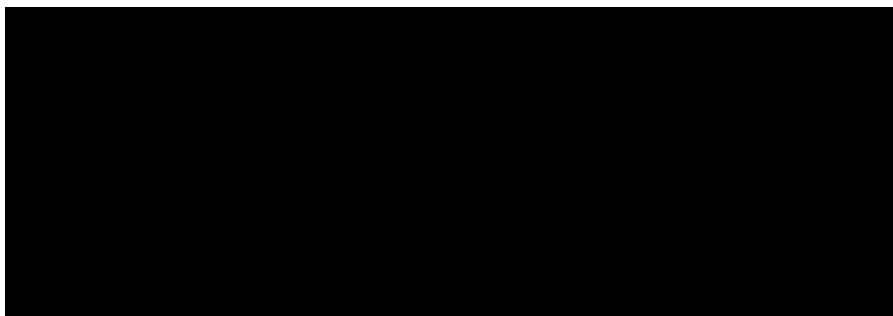
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

There are too many levels of community engagement and too many local government employees undertaking those works. There is only one community and they should all be dealt with the same. get rid of all the different levels and save money



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Alan Perkins

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Belmont (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Online,**
- Community forums,**
- Citizen juries,**
- Other (please specify):
Working parties including community reps and council staff in various areas.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Each group will need a separate strategy. eg communication with Aboriginal people has to start with Elders.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|--------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Very supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Very supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Very supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Very unsupportive |
-

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |
-

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

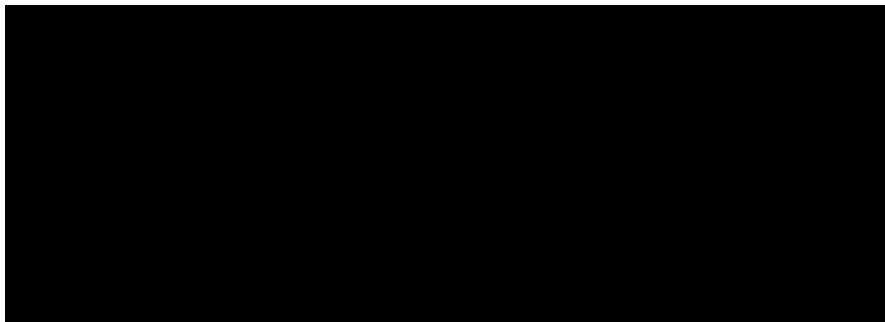
Other (please specify):

All aspects of council business

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community engagement is fundamental to the local government and should not be trivialised. Community engagement will only happen if there is an atmosphere of openness and trust.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Armadale

Page 4: About you

Q4 What is your name?

Rebecca

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Armadale (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Telephone,
Online,
Community forums,
Other (please specify):
network focused groups including service providers, reference working groups, surveys, culture counts - service specific

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Identified Network groups e.g. Disability Advisory Groups made up of community and service providers, Targeted activities / events, Invitations to be on community engagement data/distribution lists

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

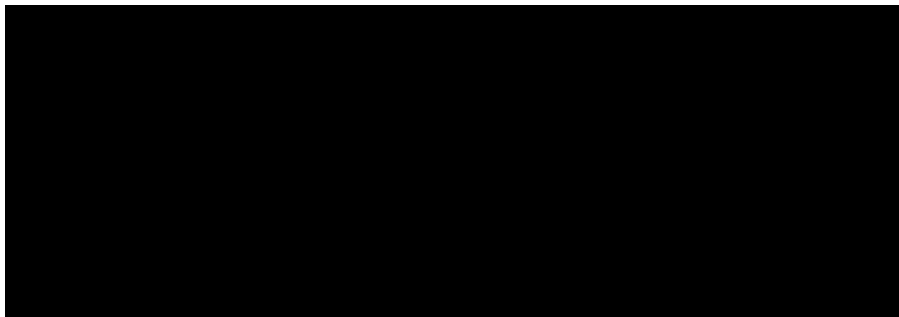
Other (please specify):

"Required" infers mandatory, so would not support trying to itemise circumstances for engagement rather, that it is good practice to engage on changes in services, policies and development of some strategies

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

A number of Local Governments align their community engagement with International Association for Public Participation spectrum (IAP2) which could be a suggested model for consistency across the sector. The level and nature of community engagement will change depending on the issue, level of impact and topic. Quality engagement recognises that effective governance is not about engaging on everything all the time. At times, decisions need to be made and Councillors with advice from LG officers have the responsibility for balancing opposing views in the community with the reality that an overall consensus may not be achievable. There are different forms of community engagement including where the LG has a statutory obligation, within which it is required to make decisions. Those forms of community engagement have limitations where community feedback can influence decisions due to legislative implications and this needs to be recognised.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Wanneroo

Page 4: About you

Q4 What is your name?

City of Wanneroo

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Wanneroo (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Telephone,

Online,

Community forums,

Citizen juries,

Other (please specify):

Local and state wide public notice requirement to be satisfied by providing notice on the City's website. Notice to be maintained on the website until the public consultation period closes or as otherwise determined by the applicable legislation.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Through the above mediums and in particular community forums and online (survey/social media) opportunities in respect to family with disabilities, aboriginal people, and CALD communities, a more targeted approach through cultural groups, elders, local area coordinators, advisory bodies will enable better engagement outcomes.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Community engagement

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget ,

Making a local law ,

Planning matters ,

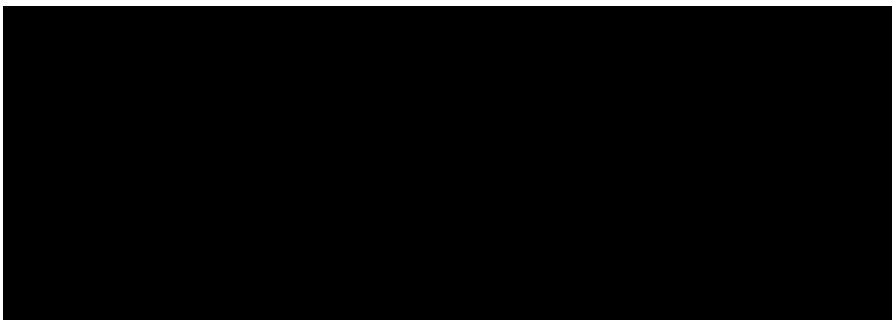
Other (please specify):

when a matter/project/activity/plan/development/etc. fits within a defined parameter constituting a need to engage.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Inclusion Solutions

Page 4: About you

Q4 What is your name?

Paul Fleay

Q5 What best describes your relationship to local government? **Supplier or commercial partner**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Prefer not to say**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

- 1) Spend time understanding who is in their community - our organisation has often done gap analysis work for LGA's to find the LGA staff surprised that their community 'looks' how it does.
 - 2) Have a genuine interest and desire to connect and understand the issues of all groups.
 - 3) Have a plan.
 - 4) Work across the LGA and not in isolated departments - get the whole LGA to commit. For example, all LGA's have a DAIP which includes detail about employing people with a disability. Very often one arm of the LGA will be saying lets find a way to make this work, and the HR department will be saying 'too hard'. There are too many people worried about red tape rather than saying what are we actually here for as an LGA.
-

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Neutral**

"Local governments should be required to adopt a community engagement charter or policy." **Very supportive**

"All local governments should operate under a universal community engagement charter or policy." **Neutral**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very unsupportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

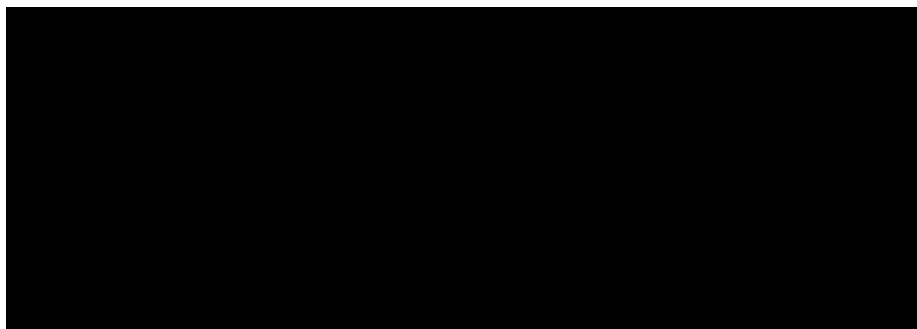
Other (please specify):

To build capacity of their community. Sure, community engagement needs to occur related to spending and infrastructure but it also needs to move past that to be about people and connections - building healthier, more socially connected communities. Local Governments have so much opportunity and potential to support their communities to be happier places to live.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

To reiterate some comments throughout, Local Governments can be so much more than administrative centres. They can be the beating heart of community if they have the right attitudes and right people. Local Governments should be networked and connected throughout their community - and the very best ones are - but there are plenty that see no role for themselves in reducing social isolation and building the capacity of their (Community) people.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Collie

Page 4: About you

Q4 What is your name?

David Blurton

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Collie (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Online, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

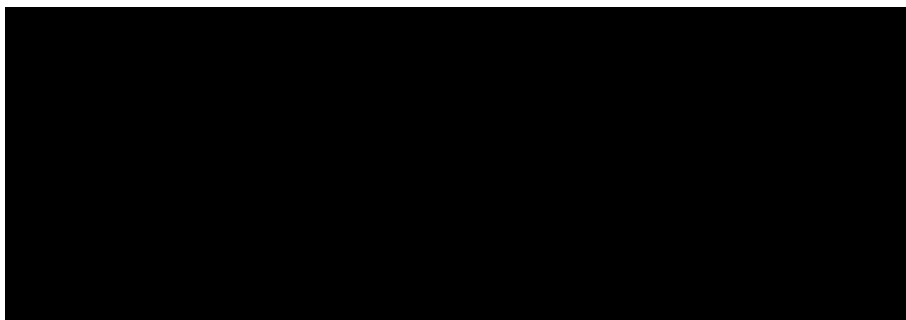
,

Only when the local government determines that it is necessary

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Caroline Bell

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Subiaco (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very supportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very supportive**

"All local governments should operate under a universal community engagement charter or policy." **Very supportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very unsupportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Neutral**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

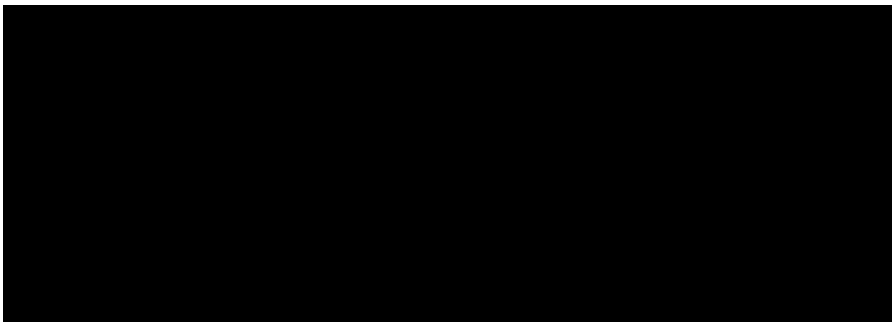
Making a local law

Planning matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

It is vital that all matters that impact on the community in some way, that there is transparent and accountable decision making and engagement.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Priscilla N Stack

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Subiaco (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
 - Telephone,**
 - Online,**
 - Community forums,**
 - Other (please specify):
- Information in best available format, legibility and completeness being made available in Council library
-

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Openness and strong representation by mayor councillors and by council staff. Laying down clear but not restrictive guidelines and continuing practice of electors meetings at which all voices can be heard. As is perhaps, some good measures seem to be in place already.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|---------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Neutral |
| "Local governments should be required to adopt a community engagement charter or policy." | Supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Unsupportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Neutral |
-

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |
-

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

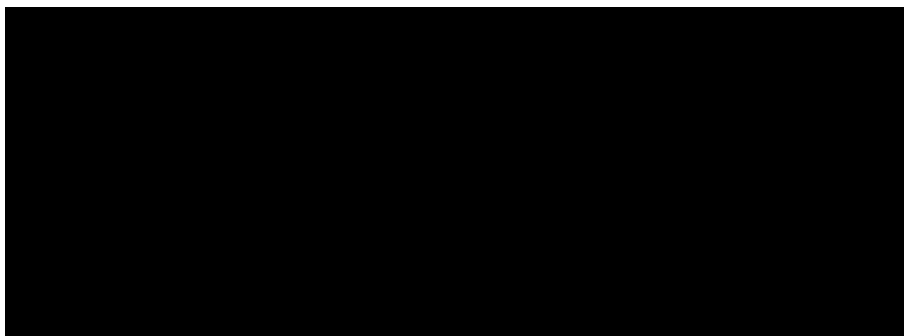
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Maybe that in Subiaco on current experience where public turnout over an issue has easily reached 300 or more, an electors meeting could be called for by a minimum of 200, instead of the (current 100 I believe), but 500 seems very excessive to me.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Jacqueline Sprogoe

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **75+**

Q8 Which local government do you interact with most? **Subiaco (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Community engagement

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online,

Community forums,

Other (please specify):

newsprint or Council printed matter on important issues.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Email, letterbox drop for important issues, specific group meetings in central location. Subiaco already has a newsletter so use this to report issues, specific target group meetings. If necessary enlarge this publication to reach specific target groups.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

Planning matters

Emergency and community infrastructure planning

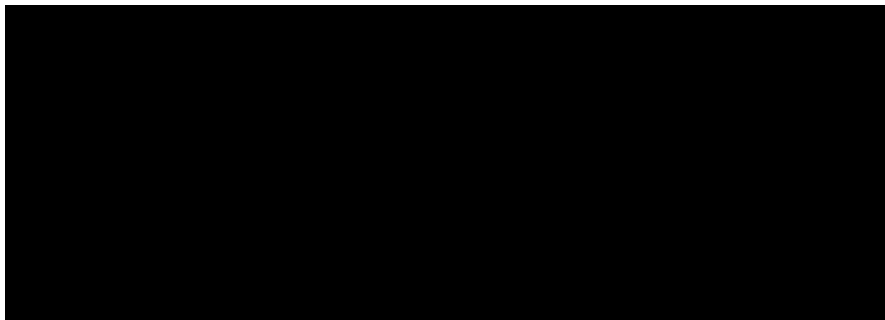
Other (please specify):

Subiaco is facing an unprecedented planning push for thousands of additional dwellings with different agendas being pursued by Council, developers, WAPC, to the alarm, dismay of many residents. There needs to be a clear path for communication to the residents of Subiaco to avoid unnecessary alarm, and clear understandings made possible. Council needs to remain out of party politics in order to serve the local residents. A clear Strategic Community Plan, with a 10 year strategy, and a long term strategy clearly spelt out.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

If there is a visible plan, with measurable indicators, and these are reported accurately to residents and ratepayers I feel it would be better for everyone, but these need to be ongoing and often while big changes are being considered, with opportunities for residents and ratepayers to have input that is listened to, and not rejected out of hand (which seems to be happening)



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Christine Cunningham

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Canning (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Communicate in other languages than English

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Unsupportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Neutral
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Neutral

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Terresa Lynes

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Gosnells (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Relevant community groups should call for council representation on committees and boards. These should have a maximum timeframe that each councillor can represent on that board.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Neutral**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Neutral**

Page 8: When should a local government engage?

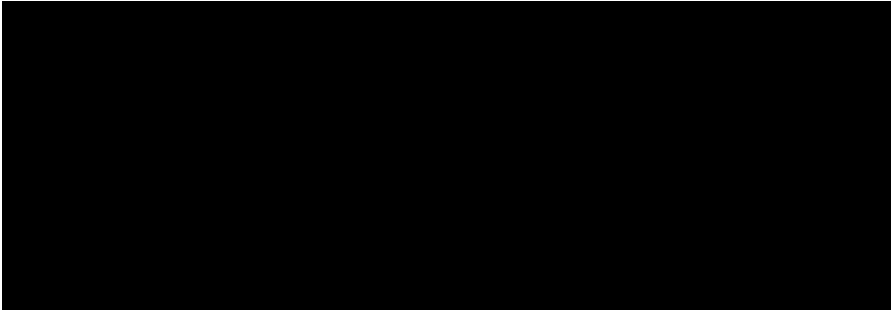
Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply). **When preparing or reviewing their Strategic Community Plan**, **Making a local law**

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Tom Burbidge

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Mundaring (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Telephone,

Online,

Community forums,

Citizen juries,

Other (please specify):

Some disclosure of numbers involved? All methods above are easily skewed.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

No ideas! I notice some "community groups" go out of their way not to participate.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

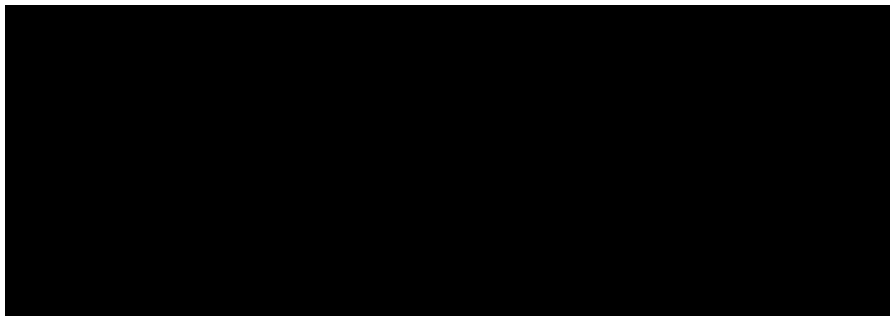
Other (please specify):

There seem to be requirements forced upon LG that are "well intentioned" but generate practical and financial hardship. In particular, FESA adopting Victoria fire rules for WA, and LGs forced to try to implement with mixed success. WA LGs should be able to be flexible.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Make community engagement just that! Not the "wish list" of LG staff.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Sally Kenton

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Online,

Community forums,

Other (please specify):

Council meetings (and associated agendas) attended regularly are invaluable as over time a resident becomes more knowledgeable about the issues, the complexities that cannot be covered in online information and hears the perspectives of councillors, administration directors, and members of the community. Email alerts regarding consultations, new projects and general operations should be available the topics being selected by the resident to suit their information needs.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

By holding particular forums and general meetings at venues within wards and by taking relevant issues to community groups rather than relying on these people to take the initiative to find out more.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Supportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Neutral

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

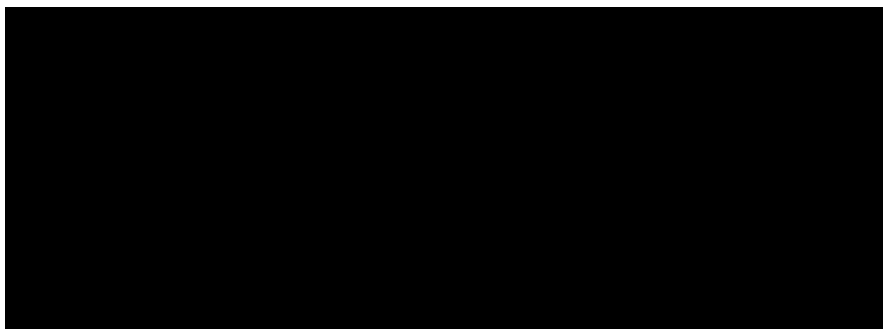
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Meaningful community engagement is a huge challenge for any organisation. The first step is to overcome community apathy regarding local government activities. Much more could be done to engage the community as part of the governing process. Unfortunately many people are not aware of how extensive the role of Local Government has become. Without compulsory voting, apathy will prevail.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Mundaring

Page 4: About you

Q4 What is your name?

Shire of Mundaring

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Mundaring (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Depends on community and purpose of engagement. Work with community leaders and tailor approach based on the group and the context and what you are seeking to achieve.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,
Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

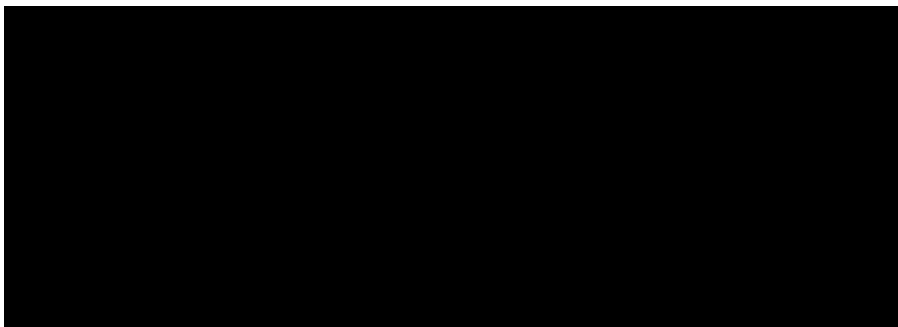
Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Council notes that the composition of the current Reference Group for the reform of the Local Government Act includes four representatives from each of LG Pro, WALGA, DLGSCI, members of other state government departments and seven lobby/industry groups.

It includes only two Elected Members of Local Government and both are from country districts and office holders within WALGA. It includes no members of the general public.

Council requests that the Minister appoint:

- i) two Elected Members of Local Government from metro districts; and
 - ii) two members of the public who are not members of any government appointed committee or community lobby group to become members of the Local Government Act Review Reference Group, and
 - iii) when the Reference Group's process is finalised and legislation is drafted, that the draft legislation be referred to a Parliamentary Committee to allow public hearings and input into the proposed legislation.
-



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Eigil Nielsen

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Melville (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Neutral
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,
Making a local law

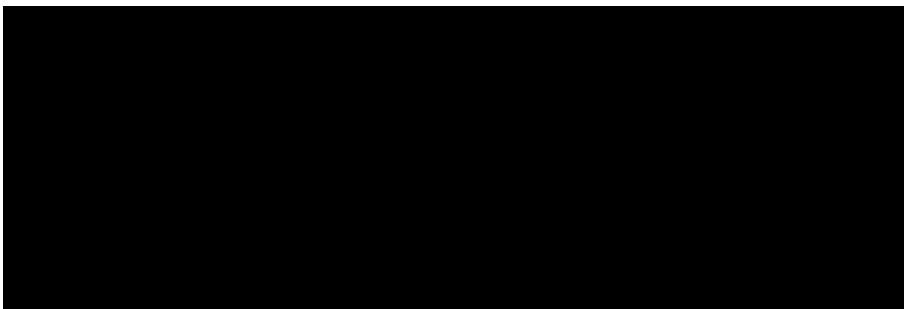
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Nicola Hoey

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Online,**
- Community forums,**
- Citizen juries,**
- Other (please specify):
- Focus groups

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Build relationships through schools - where topics relate the curriculum engage with students. Consider going to clubs/groups/over 55s residential communities etc to target different groups

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|---------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Unsupportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Neutral |
| "All local governments should operate under a universal community engagement charter or policy." | Supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Neutral |

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

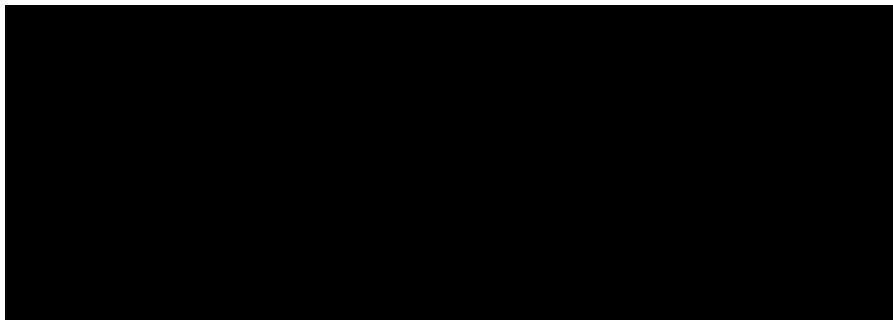
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

I think it would be beneficial to have guiding principles/objectives for local governments to meet rather than very prescriptive requirements - to allow tailoring of consultation and adaption over time



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Giorgia Johnson

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Bayswater (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Telephone,**
- Online,**
- Community forums,**
- Citizen juries**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Serious engagement requires many different methods and techniques which will be tailored to and informed by each individual group

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Unsupportive

"All local governments should operate under a universal community engagement charter or policy."

Very unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

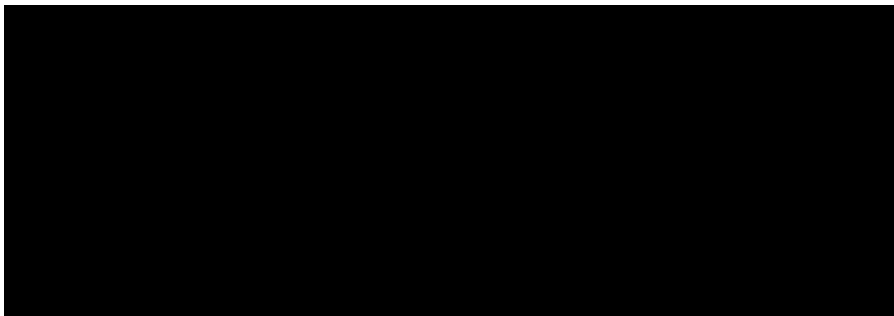
When preparing their annual budget

Planning matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Busselton

Page 4: About you

Q4 What is your name?

City of Busselton

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Busselton (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential?

No

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Online,

Community forums,

Other (please specify):

All these engagement methods have application depending on the context in which they are used and the overall objective of the engagement initiative and it should be noted that the above list is not exhaustive. From the City of Busselton's perspective, the most frequently used engagement methods over the past 5 years include online engagement, in person and community-style engagement forums or working groups. Generally the City of Busselton focuses on lower cost community engagement options that are considered to be resource efficient and have the capacity to produce useful and expedient data, as the resourcing and financing of other engagement formats can be resource intensive / prohibitive. The City notes the need for more effective engagement planning as part of the overall project planning process.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

First and foremost it's essential that LGs can communicate effectively with Culturally and Linguistically Diverse (CALD) communities including Indigenous people. To this end, there may be benefit in WALGA and / or the Department supporting CALD training for officers and Councillors and providing a centralised interpretive / translation service and / or a database of translators to ensure all materials are readily available in a diversity of languages. It's also important that public information is related in accordance with international standards for the visually impaired.

Establishing community-based reference groups are useful in terms of two-way information flow, like for example establishing a Disability Access and Inclusion Working Group who have first-hand experience with accessibility issues at the local level.

LGs can engage meaningfully with indigenous stakeholder groups by employing Aboriginal Liaison Officers, forming strong working relationships with community leaders, and tapping into existing networks / organisations and associations. A proactive approach would be for the State Government to provide some funding support for LGs to employ Aboriginal Liaison Officers.

The Aboriginal Liaison Officers could also be jointly employed by neighbouring LGs to service cultural groups that extend beyond the geographic boundaries of LGs,

Page | 60

acknowledging the Aboriginal nations map, which is vastly different to the map of LG boundaries.

Some LGs have invested in community surveys that seek to identify how different groups within the community prefer to engage.

Noting that not all LGs have the resources or expertise to conduct these surveys, there is enough similarity across broad demographic categories (seniors, youth, rural etc) to make the sharing of this information useful.

Page 7: Community engagement charter or policy

Community engagement

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Unsupportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Neutral

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,
Making a local law

Planning matters

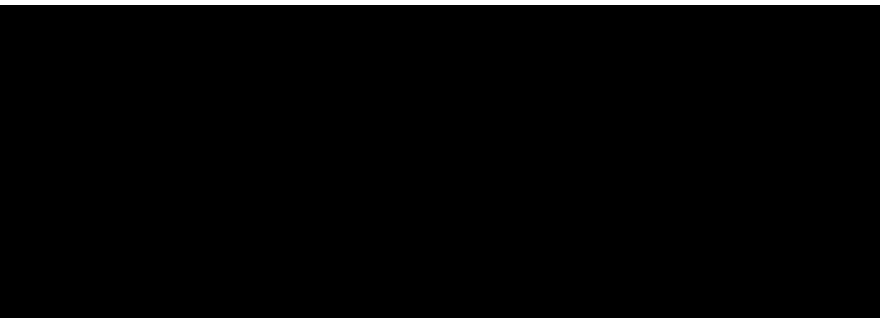
Other (please specify):

Identifying expenditure on Key Facilities / Services / Community Infrastructure but at the discretion of individual LGs. Consulting on Corporate Business Plan content – which is how LG will work to achieve SCP aspirations and objectives.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Swan

Page 4: About you

Q4 What is your name?

City of Swan

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Swan (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Online, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Neutral**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Neutral**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

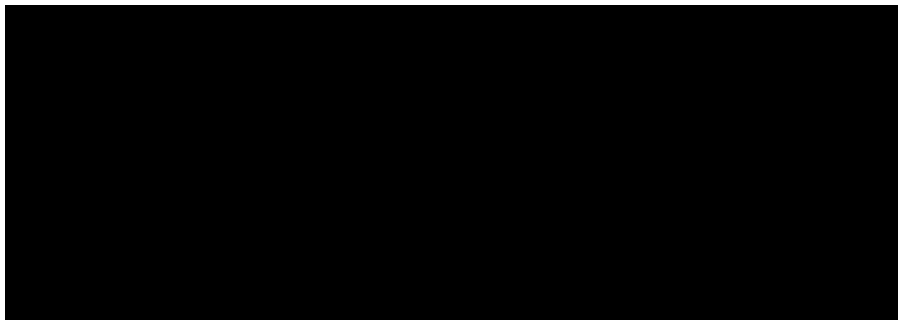
Making a local law

Planning matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Vanessa

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **19 - 35**

Q8 Which local government do you interact with most? **Cockburn (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Identify groups within the community that support and advocate for said groups and use them as a starting point of engaging specific community groups

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

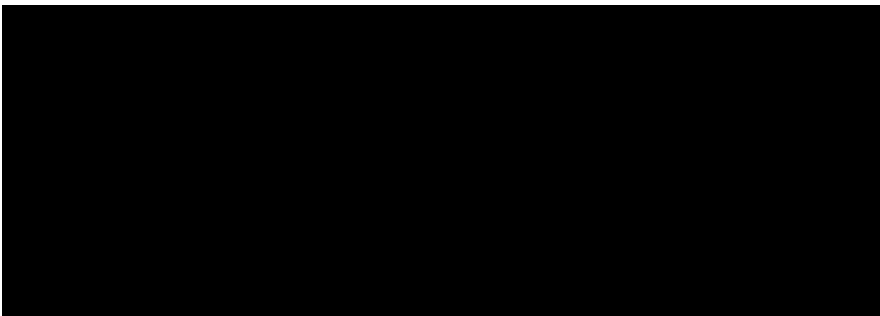
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Phillip blight

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Male**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Wagin (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Councillors are part of the community and engage as part of their daily life

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Unsupportive
"Local governments should be required to adopt a community engagement charter or policy."	Neutral
"All local governments should operate under a universal community engagement charter or policy."	Very unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Neutral
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Neutral

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

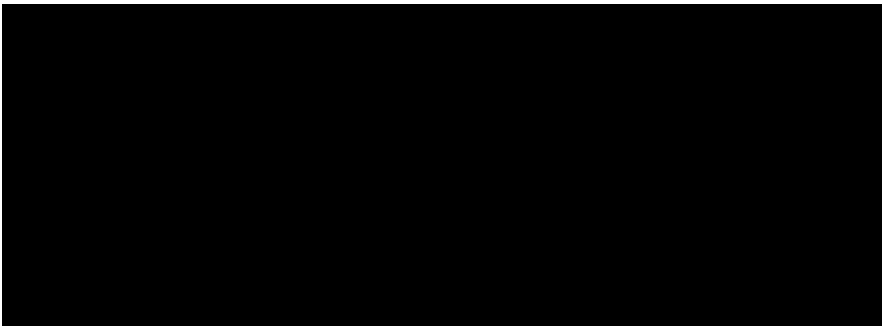
When preparing or reviewing their Strategic Community Plan
,
Making a local law

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Lake Grace

Page 4: About you

Q4 What is your name?

Denise Gobbart

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Lake Grace (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Other (please specify):

The method used will depend on what type of issue is the subject of the engagement and believe that the method should be determined by the local government on a case by case basis.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

The method used will depend on what type of issue is the subject of the engagement and believe that the method should be determined by the local government on a case by case basis.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

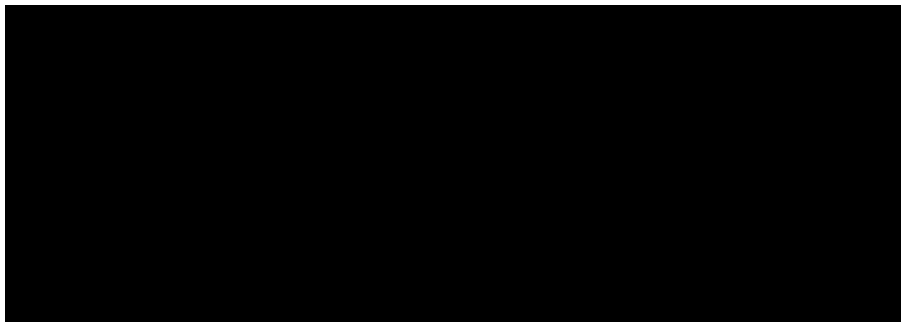
,

Only when the local government determines that it is necessary

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Central Country Zone

Page 4: About you

Q4 What is your name?

Central Country Zone

Q5 What best describes your relationship to local government? **Peak body**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Not listed**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). Other (please specify):
The Zone is of the view that the method used will depend on what type of issue is the subject of the engagement and believe that the method should be determined by the local government on a case by case basis.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

See previous question.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Unsupportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

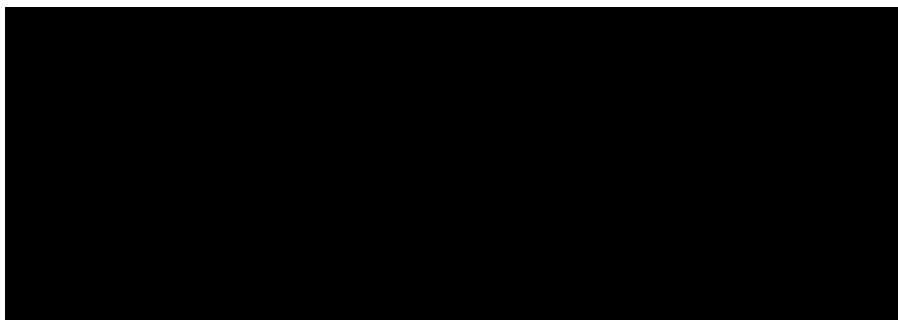
,

Only when the local government determines that it is necessary

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Mandurah

Page 4: About you

Q4 What is your name?

Sophie Luxton

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Mandurah (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Other (please specify):

The approach to engagement should be multichannel and tailored based on the individual project and the parties to be affected/consulted. This should be set out in the local government's Community Engagement Strategy.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

As per the comment above, individual local governments are best positioned to know how to best engage groups within their District. This should be set out in the local government's Community Engagement Strategy.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

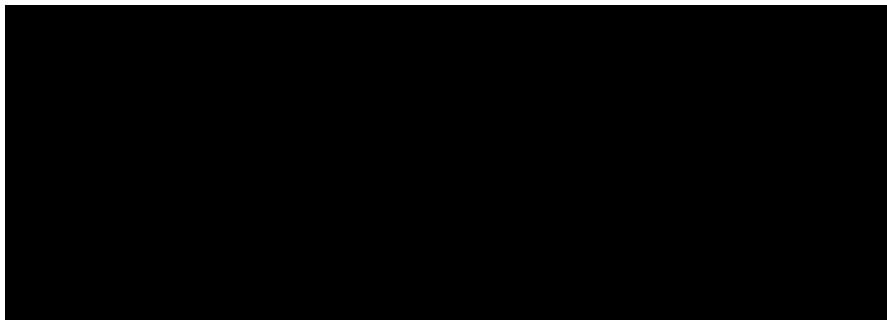
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

WRB Hassell

Q5 What best describes your relationship to local government? **Council member, including Mayor or President**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Nedlands (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

By elected Councillors being in touch with their communities as they should be.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very unsupportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Irrelevant**

Engagement is inclusive and respectful **Irrelevant**

Engagement is fit-for-purpose **Irrelevant**

Engagement is informed and transparent **Irrelevant**

Engagement processes must be reviewed and improved **Irrelevant**

Page 8: When should a local government engage?

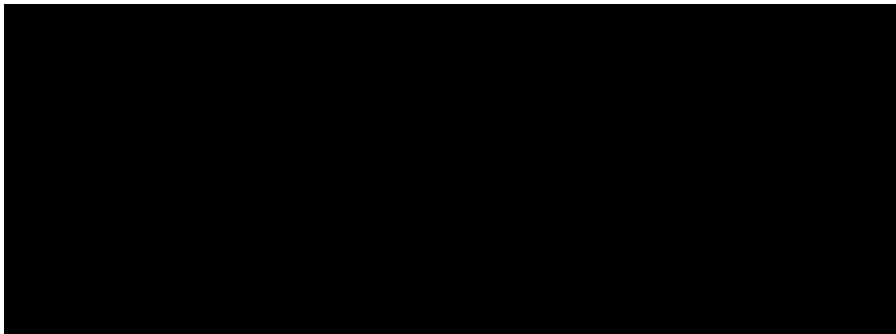
Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply). **Only when the local government determines that it is necessary**

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Perth

Page 4: About you

Q4 What is your name?

Kathleen O'Brien

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Perth (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential?

No

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Other (please specify):

Engagement projects should use a mixture of engagement methods that are tailored to the engagement purpose and level of community input required (e.g. Inform, Consult, Involve, Collaborate or Empower). Each of the methods listed above can be effective for particular purposes. Telephone and online polls can be efficient methods where there is a finite number of options that require community feedback or endorsement whereas community forums and citizen juries are effective where a Council is seeking new ideas or where community based decision making is desired. Social Media is increasingly being used to drive communication and engagement and notwithstanding the potential for negativity, has the potential to reach a large audience and can be used to target specific groups. The City of Perth currently uses Facebook, Twitter, Instagram and LinkedIn to drive users to the City's Engage Perth engagement portal.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Local governments should seek relationships with organisations that represent particular cohorts of the community and / or establish reference groups and steering committees to have readily available groups to consult with. Sector peak bodies and their networks are critical in providing informed and holistic advice to local governments and should be fostered to ensure full engagement and the provision of timely and accurate feedback.

Notwithstanding the above, depending on the purpose of the engagement, local governments should also seek out direct consultation with members of different community cohorts to solicit first hand feedback and advice.

To support consultation with Aboriginal people and representative groups, the local government sector should consider the development of principles for the development of partnerships with aboriginal people and groups, similar to that developed by Reconciliation Victoria (<http://www.maggolee.org.au/local-government-aboriginal-partnerships-project/>).

It is also critical to consider the accessibility needs of different community sectors to ensure all groups have equitable participation in engagement projects. This is crucial in delivering community feedback that is representative of the local governments population and broader stakeholders.

Page 7: Community engagement charter or policy

Community engagement

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Unsupportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

Making a local law

Planning matters

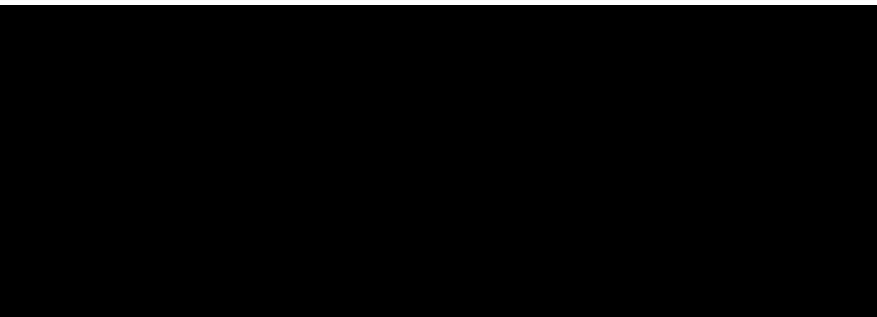
Other (please specify):

The community should have wide ranging opportunities to provide input into a local government's policies and operations, both unsolicited and in response to requests. Existing legislative provisions for the engagement of the community on matters such as preparation of the Strategic Community Plan, making local laws and land use planning are considered sufficient. Introducing additional compliance requirements for the engagement of the community (other than a requirement of an engagement charter or policy) is unlikely to deliver any additional benefits unless sufficiently policed, which would require resources, which arguably would be better spent on promotion and education in best practice approaches to stakeholder engagement. The community has an opportunity to comment on the annual budget when the budget comes before the Council for endorsement. Budgets should be aligned to the Corporate Business Plan which in turn is aligned and directed by the Strategic Community Plan. Provided the Strategic Community Plan is sufficiently detailed as per the Integrated Planning and Reporting Guidelines, and the Strategic Community Plan has been developed through appropriate community engagement, it is Council's responsibility to deliver a budget that delivers the community vision and aspirations within the Plan. In addition to the circumstances indicated above, local governments should engage with its community whenever actions, policies or laws are proposed that impact on the community. This engagement should be timely to not just intend to be seen to engage, but reflect Council's obligation to genuinely capture the views of the community to better inform outcomes. Further, local governments should implement engagement strategies which, to the extent practicable, provide the greatest opportunity for the community to be involved in Council decision making (e.g. citizen juries, participatory budgeting). Notwithstanding this, Council has an obligation to spend ratepayers' money judiciously and therefore need to be sure that engagement activities are prudent and deliver value for the community. Councils also need to be cautious not to over consult and risk consultation fatigue with the community.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

See City of Perth submission sent on 27/03/19.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

SH

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Listening tonour concerns would be a great start.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Very supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan
,

Making a local law ,

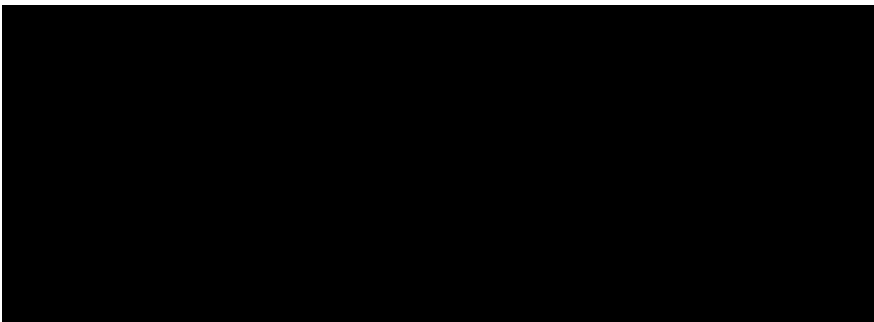
Planning matters ,

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Our COJ states we have been consulted about HOA in our area. This is not the case and we are distraught that we are so insignificant and our 1000+ voices are dismissed.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Kalamunda

Page 4: About you

Q4 What is your name?

City of Kalamunda

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Kalamunda (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums,
Citizen juries,
Other (please specify):
Design forums, Focus groups.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Through establishing trust networks where community champions allow LG to engage with these cohorts.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

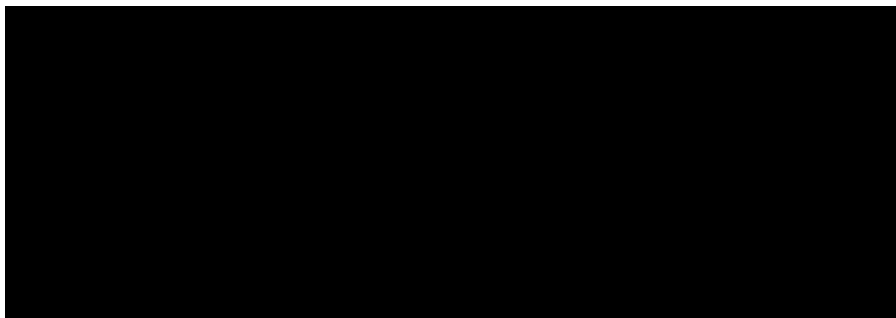
,
Making a local law

Planning matters

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Kwinana

Page 4: About you

Q4 What is your name?

City of Kwinana

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Kwinana (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Online, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

The City does not agree that the means of community engagement should be prescribed. Determining what is the appropriate community engagement method/s should be up to the local government to decide for the different groups in the community and the purpose of the engagement.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Very supportive**

"All local governments should operate under a universal community engagement charter or policy." **Very unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Only when the local government determines that it is necessary

,

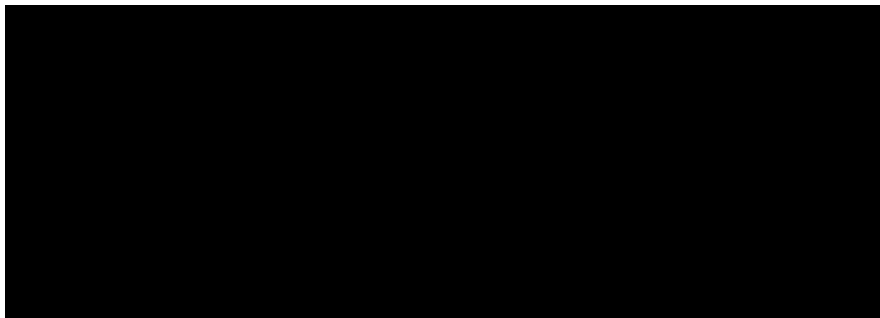
Other (please specify):

Long Term Financial Plan which will include community infrastructure planning.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Dr Kaj NIEUKERKE

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Esperance (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

TALK to them and LISTEN! Does this really need to be spelled out?

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Neutral
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan
,

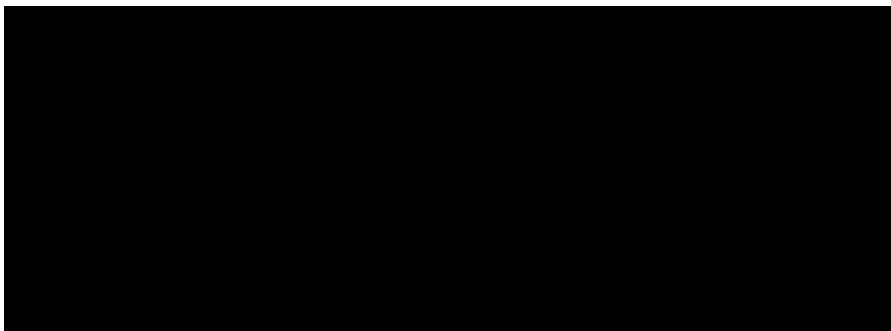
When preparing their annual budget

Page 9: Other comments

Community engagement

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Esperance Shire and Council has ample room to improve on EFFECTIVE communication with its community.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Westonia

Page 4: About you

Q4 What is your name?

Shire of Westonia

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Westonia (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Telephone, Online, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Neutral**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,
Making a local law

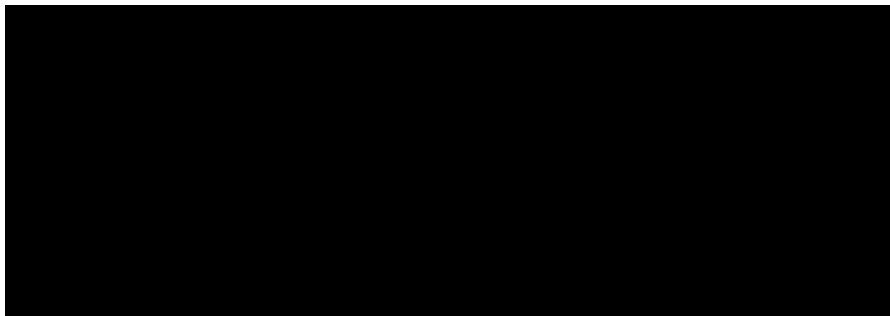
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Quairading

Page 4: About you

Q4 What is your name?

Shire of Quairading

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Quairading (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Telephone,

Online,

Community forums,

Other (please specify):

The method of engagement will depend on the type of issue being discussed with the community. Should be at the absolute discretion of the council.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

The method of engagement will depend of the type of issue being discussed with the community. Should be at the absolute discretion of the council.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

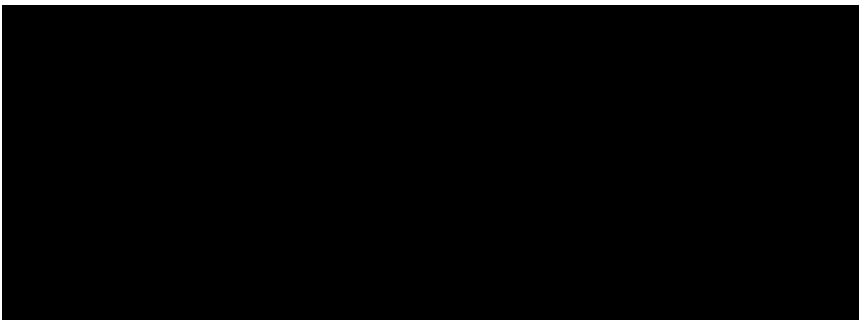
Planning matters

Only when the local government determines that it is necessary

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Bridgetown-Greenbushes

Page 4: About you

Q4 What is your name?

Shire of Bridgetown-Greenbushes

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Bridgetown-Greenbushes (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person,**
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Determine how these groups wish to engage. A local government can no longer rely on traditional community engagement techniques such as advertising and public meetings.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

Planning matters

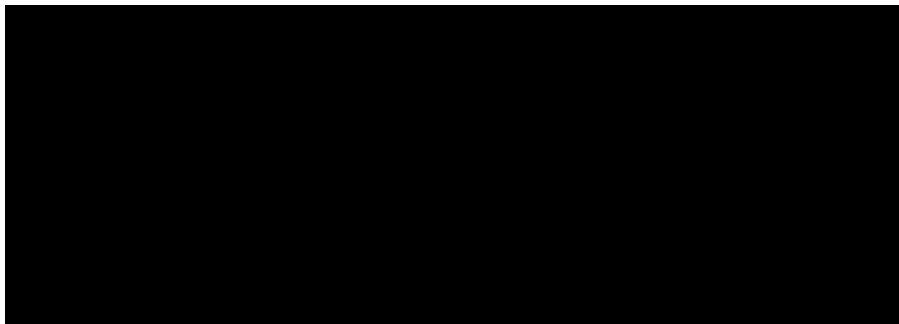
Other (please specify):

Proposed changes to council policy that impact all or part of the community, significant changes to service delivery, business planning.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

City of Karratha

Page 4: About you

Q4 What is your name?

Henry Eaton

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Karratha (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Online**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Meeting them in their own community environments; adapting the engagement based on the most effective options for the group as determined by the organisers; preparing information in other languages

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Unsupportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

Planning matters

Only when the local government determines that it is necessary

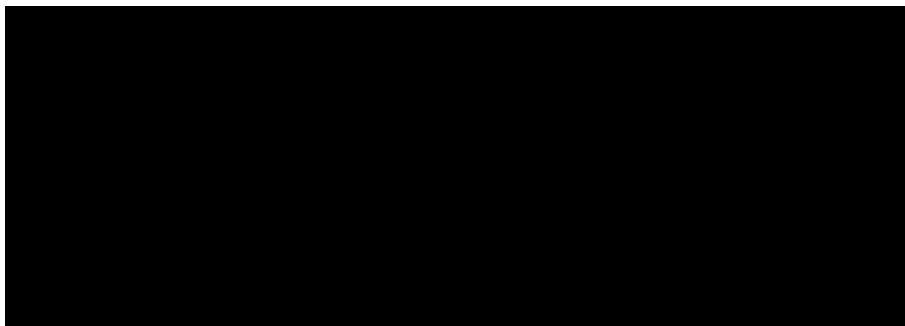
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Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Diana Oliver

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Broome (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

By having much more transparency in planning, decision making, discussion and LISTENING to the community, as oppose to informing us of their intentions.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very unsupportive
"Local governments should be required to adopt a community engagement charter or policy."	Very unsupportive
"All local governments should operate under a universal community engagement charter or policy."	Very unsupportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

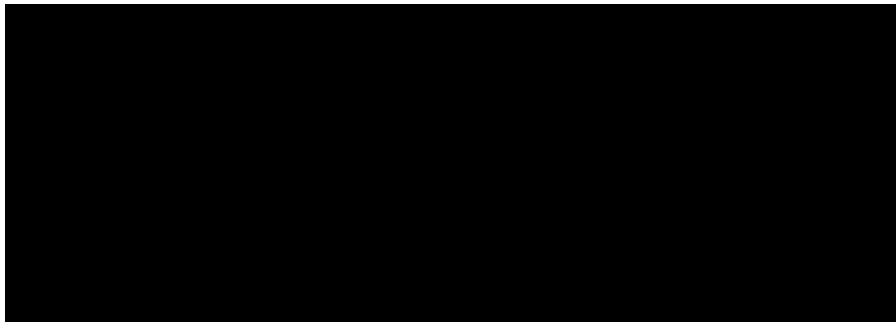
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Roland

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Community engagement

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online,
Community forums,
Other (please specify):
City newsletter

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

publish council meeting agenda in advance e.g. in a newsletter or in an easy accessible spot on cities website.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Neutral**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question

Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Steve Walker

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Prefer not to say**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

I have seen this comment said by local governments before. I disagree with much of what is implied. Most of the time this leads to A Waste of Time/ chasing them for concerned/forced answers. Often too burdensome (for Local governments AND Staff). Though in some instances -Advisory Groups do cover this area. (some local governments have 'advisory Groups'. Though only in some instances (depending on the comment/issue) is Advisory Groups suitable to cover the 'Question 12' reason.

Though I do agree that each local government needs a plan/method to 'engage' with Aboriginal people, AND disabled people'. The other subsets you have mentioned ARE all covered by State Agencies AND Federal Agencies (so no need to reach out to them -do not waste time talking to schools, immigration groups, as you are duplicating the State and Federal consultations).

Plus "local Members of Parliament" are motivated by votes, and rarely oppose 'protest groups' BECAUSE the fear close electoral races. Therefore don't have local governments giving them 'special' engagement. It is unfair to genuine citizens who often have put in decades of effort (to watch a new MP swat it away though their 'title' elevation in the minds of local government officers.)

Local government offices CAN often BE SCARED to disagree with Members of Parliaments in the regional area.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Supportive
"All local governments should operate under a universal community engagement charter or policy."	Neutral
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Neutral
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Other (please specify):

Responding to the National Political/Economic conditions.
Responding to the State Political/economic conditions (/situation). BECAUSE situations can change at National AND State levels (regardless of whether Governments change or whether they stay constant), therefore that impacts on plans/projects Local Governments have. ie. if the Federal Economic situation drops suddenly, then Local Government organisations can be politely told by citizens to defer a large expensive projects, and pursue funding for lesser cost projects in the short-term. Otherwise some local governments could waste years of time asking for projects that have little chance of getting the startup.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

YES.

As per your discussion paper:

Participatory budgeting can be ok. Including the example of a 'deliberative community panel'.

BUT so far all I've seen in metro Perth is Council Members behind closed doors participating, WITH 'the real community' shut out. UNFAIR.

Very difficult to figure out what Council Members have shunted to the side WHEN they don't want to speak of, they only say what aspect they opt in (to the budget).

Community engagement

...report they get in (to the budget).

NO to citizen juries. NO. They not needed. Awful.

Some online hubs have worked in metro Perth. While some need improvement.

Your Page 5 Table. Disagree with Final pt of NSW entry. the demographic data to 'identify specific groups'. NO this is a wrong method AND can often ignore real persons who want to comment.

QLD entry. Agree first two points:

Transparent ...interest.

Sustainable developmenteffective services.

Plus last two points,

Good governance of ...

Ethical behaviour of ... councillors and council employees.

(So yeah, those parts of that QLD rational are useful, worthwhile).

Page 7 bottom.

Need be genuine, inclusive, and respectful.

That is from the organisation to the wider public. The organisation must be genuine on public comment. They must include the public. And they must respect the real contributions made by the public.

Always 'review and improve'.

Page 8, worried Charter 'to suit the local government' used by narrow-minded LGAs to shut out wider public comment.

Additionally.

Not everyone is tech savvy.

Some metro local governments already have had community engagement charters. They haven't improved the situation much, problems still occur.

Social media. Not for community engagement.

A time waste to control/limit/ etc. FORGET IT.

The Local Government Act needs to state that if local governments fail, individuals can seek intervention from the State Agency and Minister to ensure efforts are included in table of submissions -Accurately represented.

Community engagement by LGAs often favours the wealthy, tech resourced people, and time-rich people.

If you are limited in time, do not have all hours of day access to websites and computer resources, it inhibits your effort.

Community Engagement.

Local governments, several have.

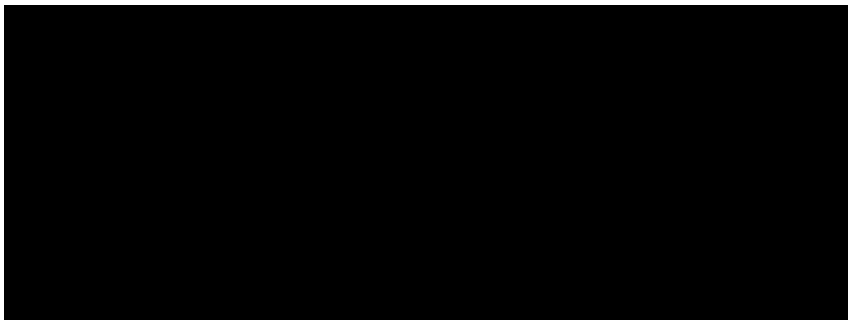
Hasn't stopped them being rude, excluding, fobbing off, and ignoring your efforts to public comment and contribute. When you see local government head toward awful, economically wasteful, fanciful decisions, YOU communicate to the organisation: Officers, Managers, Directors, and/or Chief Executive Officer.

Though sometimes they bury your efforts, (as they try)to stay on the friendly side of individual Council Members/.

If Council makes a bad decision. Then you sometimes write/email to the organisation in an effort to fix the glaring mistake.

Yet minimum standards have sometimes failed at local governments when your 'local knowledge' is ignored? Shelved?, buried?
(Does it disappear, its difficult to tell FROM THE OUTSIDE.)

References to "Your community" for Councils. Worried it creating divisive, and is often 'mis-interpreted' by the public as to what the third tier of government should be doing. Often vocal pockets of residents/ratepayers/groups use this to 'rid, eliminate' sound principals of local governance/State Governance over a regional area/suburb. "rich, elite" believe they don't belong in large geographical sized local governments.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Gidgegannup Progress Association Inc.

Page 4: About you

Q4 What is your name?

Sally Block

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Swan (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Online,
Community forums,
Other (please specify):
Advertisement in Newspapers - not all people have access to the internet

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

As above

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Supportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Supportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

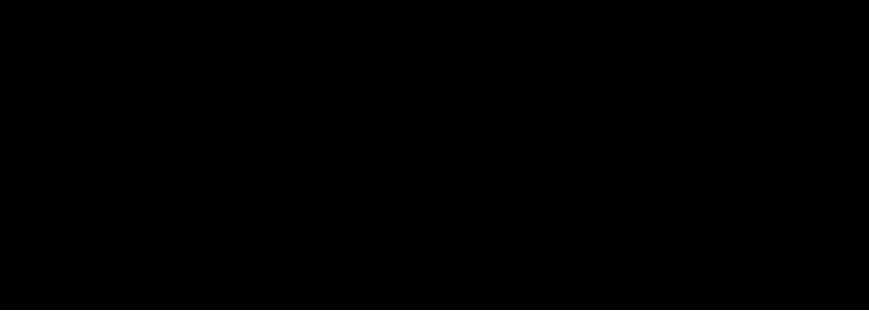
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Suzanne Thompson

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **36 - 45**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Online,**
- Community forums,**
- Other (please specify):
- Digital is a good solution, but is not being implemented effectively at the moment. Much more work needs to be done.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Very supportive**
- "Local governments should be required to adopt a community engagement charter or policy." **Very supportive**
- "All local governments should operate under a universal community engagement charter or policy." **Very supportive**
- "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Very unsupportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- Engagement is genuine **Relevant**
- Engagement is inclusive and respectful **Relevant**
- Engagement is fit-for-purpose **Relevant**
- Engagement is informed and transparent **Relevant**
- Engagement processes must be reviewed and improved **Relevant**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Other (please specify):

In particular, when making the case for the annual rates levy.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

The City of Joondalup are particularly poor at engaging with the community. There communication material is very opaque.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **No**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Dawn Vermeulen9

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Joondalup (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

By ensuring they are reaching those communities in ways most appropriate to each

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Other (please specify):

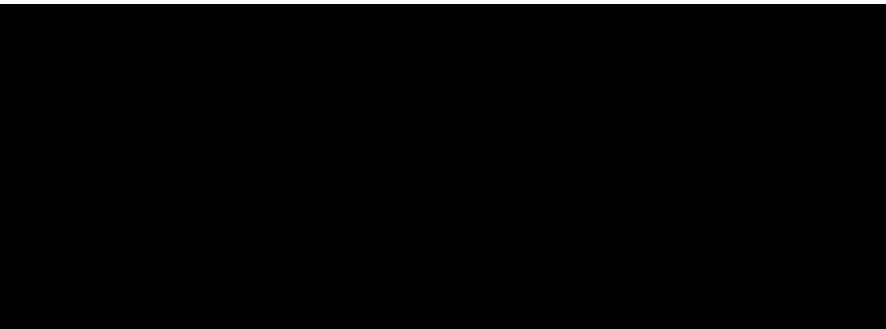
Any time the community is going to be affected by a change.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community engagement should be genuine, not just a box ~ticking exercise to say engagement has been carried out. There should be a genuine effort to explain consequences, to reach those who are not avid council followers, and then to actually take notice of the responses.

It often seems that anything the community wants has to go through many many hoops to be heard, so that people get disillusioned and give up, whereas anything the council wants gets implemented quickly and easily.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Markus Alfred Enkler, E.E.E.T.

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Rockingham (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Online,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Lose the attitude, be more inclusive and listen to the message and not just the words

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Neutral
Engagement is fit-for-purpose	Neutral
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

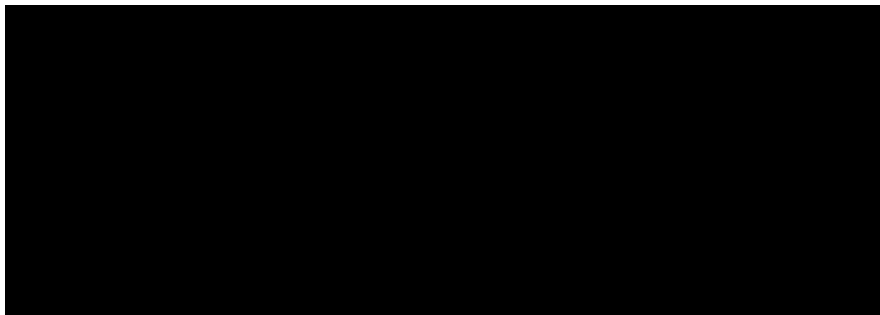
,
Making a local law

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

DENNIS GRIMWOOD

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **75+**

Q8 Which local government do you interact with most? **Armadale (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Telephone,**
- Online,**
- Community forums,**
- Citizen juries,**
- Other (please specify):
 Elector Meetings on specific issues such as planned infrastructure or services or major expenditures Invite known interested persons to participate in discussions specific to matters such as Council Policies, Local Laws, discretionally provided functions or services

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

liaison officers supported by formal processes

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|--------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Very supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Very supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Very supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Very unsupportive |

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

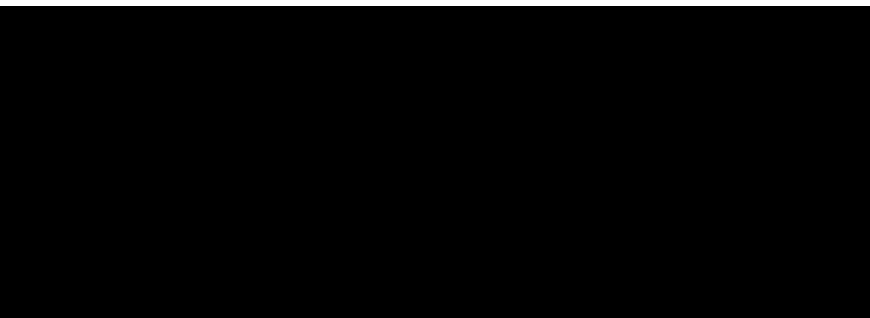
Other (please specify):

eliminate as much discretionary executive decision making as possible remove layers of delegations which have the effect of diluting responsibility and diluting accountability move away from the current system whereby Council makes its decision then asks Electors for comment. Decisions should be provisional with the onus on Council to prove by evidence that its decisions are best for its community and not based upon subjective whim or ideology

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

current laws and policies prevent Councillors from engaging with their community after Council has decided upon an issue. Whilst expedient, this enables Councils to suppress dissent by simply passing a business motion in the affirmative. Some issues require substantial community thought and consideration and should not be rushed through in a single meeting of Council. Another way of putting it is that when Council is wrong it stays wrong by design



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Gordon Walsh

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Swan (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **Online**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Develop the infrastructure where those groups identified are updated so that response/ input can be consistent, regular and inclusive.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|--------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Very supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Very supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Very supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Very unsupportive |

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |

Page 8: When should a local government engage?

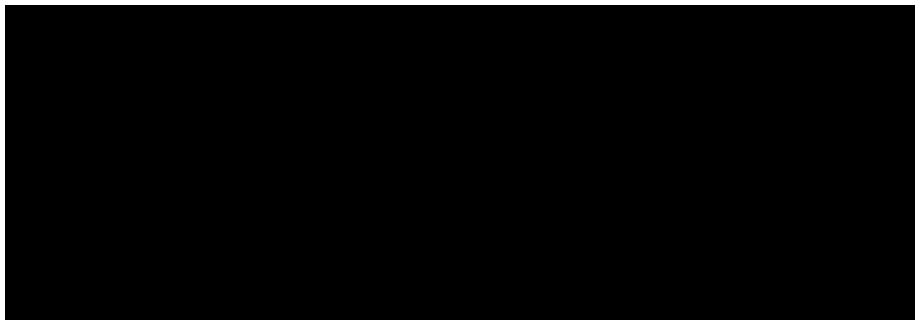
Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

- When preparing or reviewing their Strategic Community Plan**
- Making a local law**
- Emergency and community infrastructure planning**

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

The engagement must be genuine, -no fait accompli stuff that basically ticks off a box that covers a communication category.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **No**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Pat Lowe

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **75+**

Q8 Which local government do you interact with most? **Broome (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Employ members of those groups who are able to inform their communities and explain what needs to be explained; produce accessible pamphlets addressed to such groups; broadcast the info on local radio.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

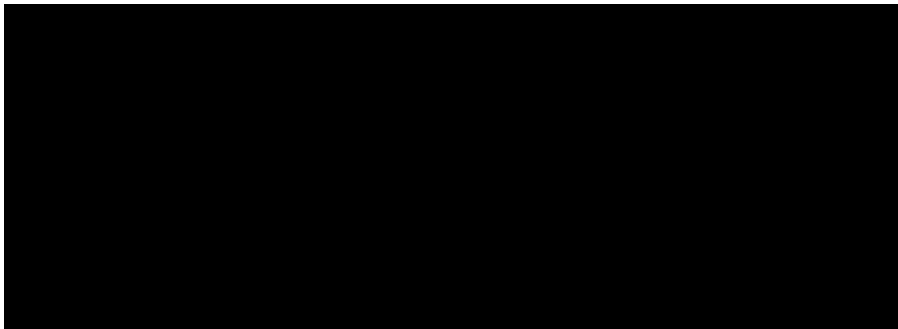
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Rashelle Predovnik

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Swan (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Very supportive
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Neutral
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Frank Morgan

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Male**

Q7 What is your age? **66 - 75**

Q8 Which local government do you interact with most? **Subiaco (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,

Online,

Community forums,

Other (please specify):

Listen to and assess the personal statements and questions of electors at council meetings. Elected Councillors need to listen to the representations made to them by community members.

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

The best approach is to make use of the feedback of electors, rather than ignore them. It appears some councillors find excuses for discounting the comments of electors at meetings, arguing (in the face of massive community response to some issues in Subiaco) that they represent a 'vocal minority'. Some, particularly in the Mayor's voting bloc, don't welcome genuine, well-argued, positions from electors.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Neutral

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Neutral

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Council staff responsible for providing services are generally very hard-working and approachable. However senior planning staff, and the CEO:

1) are evasive in answering questions from electors, providing minimalist information, or 'non-answers' to questions that are challenging - see the annual Subiaco electors meeting resolution on this.

2) have a 'political' agenda of their own, and they do not understand, or they ignore, the notion of separation of powers. The LG Act focuses on transgressions by councillors rather than staff, when the major 'killers' of community engagement are driven by staff who think they know better than elected members.

3) kill community engagement by their bias and/or incompetence in conducting and reporting the results of the community submission process. An example was the recent 'Ward and Councillors' Review in Subiaco. This survey:

1) allowed non electors to make submissions

2) allowed respondents to make as many submissions as they liked, and

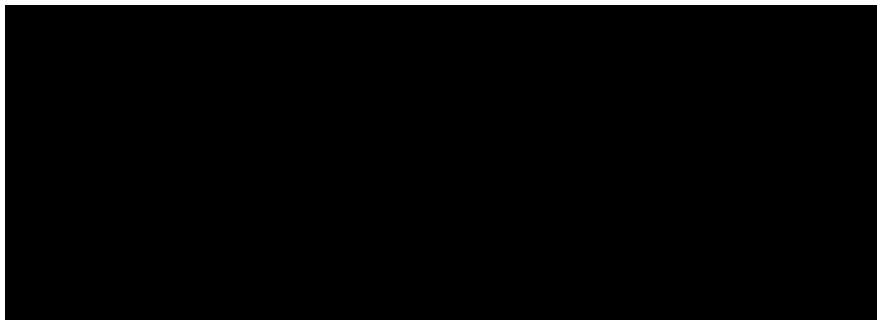
3) did not include a specific option for four wards and three councillors, as directed by council at its meeting on 18/9/2018.

Staff argued, in a paper presented to council on that electors could 'add in' a 4x3 option, but this ignores sound survey principles for including questions in a way that obtains unbiased responses from the public. It also ignores the way that the staff analysis of elector's submissions failed to feature those submissions that fell outside of the major question framework. All this fitted in with a senior staff 'agenda' to reduce the number of councillors. There was no mandate for this from community responses, but the staff summary was skewed to make it appear so.

Subiaco has a very active and engaged electorate but some councillors and many senior staff would prefer otherwise. There are some controls on councillors but seemingly staff are free to behave with bias and incompetence.

Thank you for the opportunity to comment on this review of the Act. Your 'Phase 1 Consultation Paper' has many well-considered ideas, especially for the greater involvement of the Public Sector Commissioner in the selection and review of CEOs and other matters. CEO's need to be controlled rather than being allowed to be unelected controllers of what goes on in a Council.

Community engagement should never forget that we have elected councillors and that the better they can be helped to do their job, the better will be the quality of community engagement. The direct engagement of the community is important, particularly through the meetings of council and other forums. However, don't allow this to be a means by which councillors are undermined by staff.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Beryl

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Swan (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Telephone,**
- Online,**
- Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Target information at those groups in manner they are likely to see it - social media, telephone, meetings, etc

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Very supportive

"Local governments should be required to adopt a community engagement charter or policy."

Very supportive

"All local governments should operate under a universal community engagement charter or policy."

Very supportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine

Relevant

Engagement is inclusive and respectful

Relevant

Engagement is fit-for-purpose

Relevant

Engagement is informed and transparent

Relevant

Engagement processes must be reviewed and improved

Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

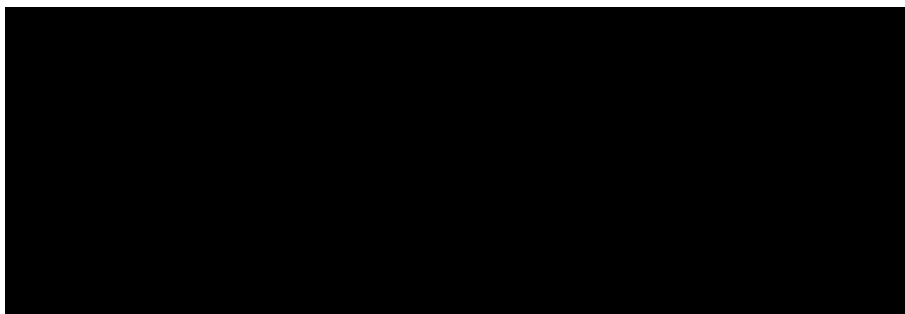
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Surveys need to be genuine and not designed to pre-empt the result the council is looking for. So they need to allow for the other side of the argument to come out, even when it is not the result the council is looking for.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Stella

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **56 - 65**

Q8 Which local government do you interact with most? **Bayswater (City)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

- In person,**
- Online,**
- Community forums,**
- Citizen juries,**
- Other (please specify):
via Ratepayer and Resident Associations who are in close contact with community members

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

via Ratepayer and Resident Associations being represented on committees and involved in decisions. These organisations have different ways of interacting with differing local groups via social media and regular community meetings as well as face to face contact through daily interactions.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

- | | |
|--|--------------------------|
| "The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." | Very supportive |
| "Local governments should be required to adopt a community engagement charter or policy." | Very supportive |
| "All local governments should operate under a universal community engagement charter or policy." | Very supportive |
| "Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." | Very unsupportive |
-

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

- | | |
|--|-----------------|
| Engagement is genuine | Relevant |
| Engagement is inclusive and respectful | Relevant |
| Engagement is fit-for-purpose | Relevant |
| Engagement is informed and transparent | Relevant |
| Engagement processes must be reviewed and improved | Relevant |
-

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

,

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

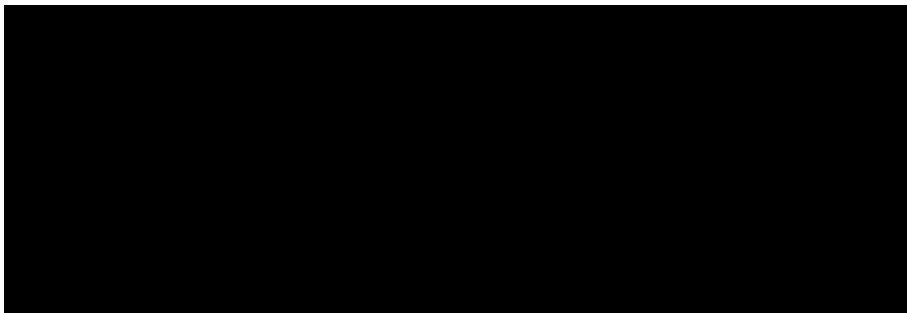
Other (please specify):

All matters that effect a community and spending of ratepayer monies including heritage buildings, sale of public land and monuments/artwork

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Community engagement should be a certain determined percentage especially before a decision can be adopted by Council ie: community engagement = 30%. Having a percentage of the population of the area engaged ensures local governments must involve the community not simply tick a box because they asked a couple of people.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Ms Jael Johnson

Q5 What best describes your relationship to local government? **Resident / ratepayer**

Q6 What best describes your gender? **Female**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Broome (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Community forums,
Citizen juries

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

By talking to them regularly and ask them, listen to them and act on what they say.

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."	Very supportive
"Local governments should be required to adopt a community engagement charter or policy."	Very supportive
"All local governments should operate under a universal community engagement charter or policy."	Neutral
"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."	Very unsupportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine	Relevant
Engagement is inclusive and respectful	Relevant
Engagement is fit-for-purpose	Relevant
Engagement is informed and transparent	Relevant
Engagement processes must be reviewed and improved	Relevant

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

When preparing their annual budget

Making a local law

Planning matters

Emergency and community infrastructure planning

Other (please specify):

When the community (each threshold will probably be different) determines that it is necessary and NOT when the local government does. Local government cannot be left to determine this as local government and community may have very different views - which is when it's even more important to engage and consult with community - and local government could potentially resist or even block community consultation as a way of being able to act according to their own agenda without having to consider let alone democratically represent community wishes.

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

It is really hard for members of the community to keep motivated and interested if they are not respected by local government as genuine and crucial stakeholders in all levels of local government decisions affecting a community. As a resident, I have been surprised and disappointed at the lack of interest the Shire of Broome shows in involving community when making important decisions that will affect local community significantly. It is really obvious from the way they act that they don't really want community to be involved. They once told me that if I wanted to know what is going on, I could keep checking their website regularly. As a full time working mum who also volunteers in the community, I do not have time to check websites, just in case there's something of interest there. I have also why immediate local residents weren't personally informed and even invited to discuss any concerns about a large redevelopment project that involved continuous earthmoving with lots of noise and dust in the immediate area next to where my partner and I own a house. The Shire of Broome in my opinion pays lip service to community consultation and does the minimum possible to be able to claim it's involved the community adequately as judged by itself. Minimum standards and requirements set by State Government that Local Government has to comply with. would be a very welcome way of making Local Governments actually consult with the local community. There also needs to be free and accessible ways for community to pursue options if they do not comply. The less community is involved in genuine consultation the more the Local Government gets to make its own decisions so there's an advantage for Local Government to not consult properly and a mechanism needs to be introduced to stop this going against community wishes.



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

WEROC

Page 4: About you

Q4 What is your name?

WEROC

Q5 What best describes your relationship to local government? **Response is on behalf of a Local Government (Council endorsed)**

Q6 What best describes your gender? **Not applicable / the submission is from an organisation**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Not listed**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Telephone, Online, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Unsupportive**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Supportive**

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Neutral**

Page 8: When should a local government engage?

Community engagement

Q16 In what circumstances should local governments be required to engage with the community? (Please select all options that apply).

When preparing or reviewing their Strategic Community Plan

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When preparing their annual budget

Making a local law

Planning matters

Only when the local government determines that it is necessary

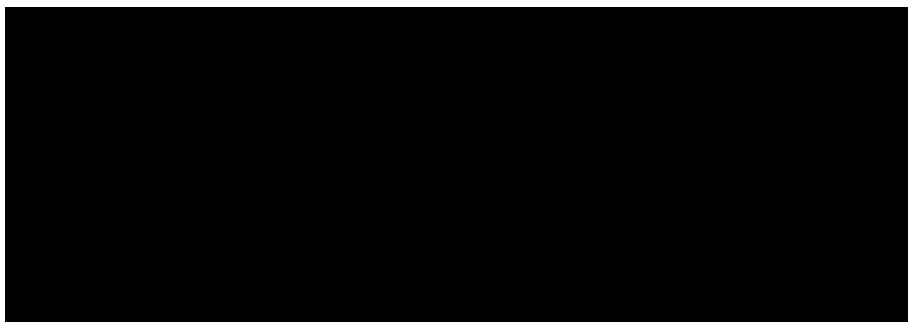
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Emergency and community infrastructure planning

Page 9: Other comments

Q17 Would you like to make any further comments regarding community engagement? Additional information can also be provided to the review team via email at actreview@dlgsc.wa.gov.au.

Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **Yourself**

Page 3: Your organisation

Q3 What is the name of that organisation? **Respondent skipped this question**

Page 4: About you

Q4 What is your name?

Jamie Criddle

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **Not applicable**

Q8 Which local government do you interact with most? **Westonia (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **No**

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply).

In person,
Telephone,
Online,
Community forums

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)?

Respondent skipped this question

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done."

Unsupportive

"Local governments should be required to adopt a community engagement charter or policy."

Supportive

"All local governments should operate under a universal community engagement charter or policy."

Unsupportive

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy."

Supportive

Q15 Other jurisdictions have included principles with their engagement charter. How relevant do you believe each of these principles are?

Engagement is genuine **Relevant**

Engagement is inclusive and respectful **Relevant**

Engagement is fit-for-purpose **Relevant**

Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Neutral**

Page 8: When should a local government engage?

Community engagement

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When preparing or reviewing their Strategic Community Plan

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Making a local law

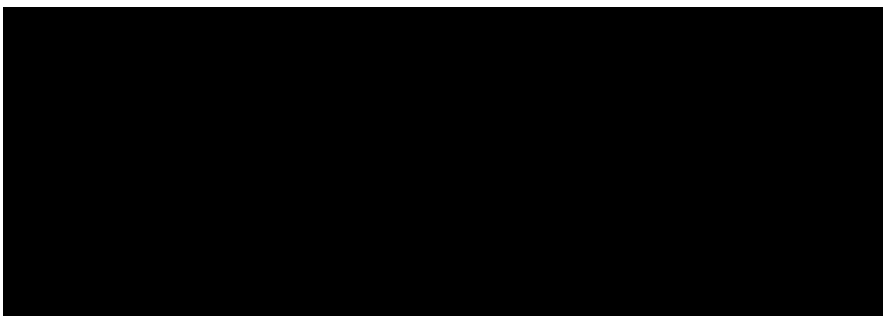
Planning matters

Emergency and community infrastructure planning

Page 9: Other comments

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Respondent skipped this question



Page 2: About you

Q1 Have you read the discussion paper associated with this survey? **Yes**

Q2 Who are you completing this submission on behalf of? **An organisation, including a Local Government, peak body or a business**

Page 3: Your organisation

Q3 What is the name of that organisation?

Shire of Carnarvon

Page 4: About you

Q4 What is your name?

David Burton

Q5 What best describes your relationship to local government? **Staff member or CEO**

Q6 What best describes your gender? **Male**

Q7 What is your age? **46 - 55**

Q8 Which local government do you interact with most? **Carnarvon (Shire)**

Page 5: About you

Q9 Would you like to be updated on the progress of the Local Government Act 1995 review and further opportunities to have your say? **Yes**

Community engagement

Q10 Do you wish for your responses to this survey to be confidential? **No**

Page 6: Community engagement - setting the scene

Q12 What methods of engagement do you believe are most effective and appropriate in your community? (Please select all options that apply). **In person, Community forums**

Q13 How could local governments engage with different community groups (e.g. young people, seniors, families, people with disabilities, Aboriginal people, people from Culturally and Linguistically Diverse communities, etc.)? **Respondent skipped this question**

Page 7: Community engagement charter or policy

Q14 To what extent do you support the following statements?

"The Act needs to set rules for community engagement by defining what community engagement is and how it should be done." **Neutral**

"Local governments should be required to adopt a community engagement charter or policy." **Supportive**

"All local governments should operate under a universal community engagement charter or policy." **Unsupportive**

"Local governments should determine if they require a community engagement charter or policy and the content of that charter or policy." **Unsupportive**

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Engagement is informed and transparent **Relevant**

Engagement processes must be reviewed and improved **Relevant**

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Respondent skipped this question
